



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
1.	1/1/2014	Rajin Tampi	Complaint on SMS Scam (Shell Malaysia)	The Complainant alleged that he received an SMS scam which informed that he had won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
2.	2/1/2014	Malathi	Complaint on P1 Billing issue	The Complainant alleged that P1 have cheated her by giving false statement when she signed up for the service.	The case was closed since the matter has been referred to CFM.
3.	2/1/2014	Eija Eija	Complaint on Maxis Services	The Complainant alleged that she is disappointed with Maxis call centre services.	Advised the Complainant lodge a complaint directly to Maxis.
4.	3/1/2014	Hari Das	Complaint against Minnal FM	The Complainant alleged that there is a word 'Marijuana' in the song lyrics of <i>Kandangi</i> .	Forwarded the matter to MCMC since Minnal FM radio station is a government radio station of Radio Televisyen Malaysia (RTM).
5.	4/1/2014	MyCERT	Complaint on Twitter Account	The Complainant had submitted a complaint regarding a Twitter account which was alleged to spread hatred towards an individual.	As at 4/3/2014, there was still no reply from MyCERT (had called and emailed them). Therefore, complaint is dismissed.
6.	7/1/2014	Neil Iskandar	Enquiry on Website www.theweeklypay.com	The Enquirer requested an advice; how to get authenticity of the website addressed at www.theweeklypay.com	Advised the Enquirer to check the website's details at 'who is' (domaintools.com) and seeks for the reviews and reputation from public.



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7.	8/1/2014	Azuwati	Complaint on Maxis Bill	The Complainant alleged that there is unsolicited charges incurred in his Telco billing.	Sent a letter to CFM and emailed to the Complainant.
8.	10/1/2014	Muhamad Noor Fadzli	Complaint on SMS Content	The Complainant alleged that he received an SMS and being charged after he clicked the link provided.	The Complainant was advised to forward the matter to CFM since it involves a consumer issue.
9.	12/1/2014	Aizul Fazli	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook user, https://www.facebook.com/benton.sm*****75?fref=ts which was alleged to scam other users and demand money to be transfer to him.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
10.	14/1/2014	Francis Rio	Complaint on SMS Content	The Complainant alleged his handphone bill has been charged from a website addressed at http://m.up*****.com.my/av/index.php?m=main&c=show_landing&k=av	The Complainant has been advised to forward the matter to CFM since it involves a consumer issue.
11.	14/1/2014	Mohd Mazran	Complaint on SMS Content	The Complainant had submitted a complaint regarding a SMS which was sent to him via shortcode number 36999.	Sent a letter to CFM and email to the Complainant.



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12.	15/1/2014	MyCERT	Complaint on Facebook -We.Support. PM	The Complainant alleged that the fan page is using inappropriate hate speech relating to race and religious issues towards people from East Malaysia.	The complaint was closed since the URL address for the said webpage has been removed by the moderator of Facebook.
13.	15/1/2014	Prakash T N Surendran	Complaint on SMS Scam	The Complainant had submitted a complaint with regard to a SMS which was sent to him from a shortcode number 35999 (Shrad Computing Sdn Bhd) and had accused Celcom for providing his number to other company.	The Complaints Bureau had advised the Complainant via e-mail on steps to stop receiving SMS spam.
14.	15/1/2014	Catherine Lim	Complaint on Website Advertisement Misleading	The Complainant alleged the advertisement posted on www.job***t.com is misleading and believed there are no 10,000 jobs vacancies as their claimers.	Drafting an e-mail to Complainant to advise her to submit a report directly to Kementerian Sumber Manusia.
15.	16/1/2014	Ng Kok Chai	Complaint on Internet Services	The Complainant had submitted a complaint with regard to Internet charges.	Drafting a letter to the CfM and email to the Complainant.
16.	16/1/2014	Sean Seat	Enquiry on online web campaign	The Enquiror enquire if there a license or permit is required for an online web campaign for our client.	The Enquiror has been advised to refer the matter to MCMC for further perusal.



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17.	18/1/2014	Muhamad Nurhelmi	Complaint on Facebook - Obscene Content	The Complainant had submitted a complaint with regard to alleged obscene content on a Facebook page addressed at https://www.facebook.com/pages/Pan****Jam-VS-Pancutluar/7084*****35394?ref=stream .	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
18.	20/1/2014	MCMC	Aduan berhubung penyiaran azan maghrib awal di stesen radio swasta	Received a letter via fax from MCMC mentioned that there was a complaint from the public with regard to 'Azan Maghrib' broadcasted over Suria fm..	- Letter had been sent to MCMC. - Case dismissed.
19.	20/1/2014	Siau Kok Yew	Complaint on SMS Services Content	The Complainant had submitted a complaint with regard to spam SMS received.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscribe commands and to seek assistance from the Service Provider should the attempts failed.
20.	20/1/2014	Jayakumar A/P Marimuthu	Complaint on Facebook	The Complainant alleged that there was a seditious remark made by a person on Facebook with regard Thaipusam and Hindu.	The Complainant has been advised to make a direct report to the Facebook administrator.



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21.	20/1/2014	Cressnaa	Complaint on Facebook	The Complainant alleged that her picture was in the facebook page link at https://www.facebook.com/photo.php?fbid=****801827&set=a.226003960764606.62431.199125203452482&type=1&theater without her permission	Advised complainant to make a report direct to Facebook administrator in order to get assistance in removal of the content.
22.	20/1/2014	Nik Sufian Hakim	Complaint on Website www.theweeklypay.com	The Complainant had submitted a complaint with regard to a misleading website's content address at www.th****pay.com	Advised the Enquirer to check the website's details at whois.domain tools.com and reads and agree for the terms and conditions.
23.	23/1/2014	KKM	Aduan mengenai iklan produk Ratu Mirifica yang disiarkan di TV	The KKM is of the opinion that the said advertisement may breach the provision of the Content Code under the misleading advertisement.	The Complaints Bureau had dismissed the case because it did not breach the Content Code.
24.	23/1/2014	Siamala Devi	Complaint on Facebook	The Complainant had submitted a complaint with regard to someone had posted false information about her and her husband.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.



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25.	24/1/2014	Saliza Meor Shafie	Complaint on SMS Content	The Complainant alleged that someone threat her via SMS to get the money	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
26.	25/1/2014	Azlinda Azman	Complaint on Fraud Website	The Complainant alleged that the websites addressed at www.fre*****ebux.com and www.mani-bux.com are fraud website .	The Complainant has been advised to report to PDRM on fraudulence conduct and the affected bank (if any) in order to prevent any unfortunate future event.
27.	26/1/2014	Jagatesh Letchumanan	Complaint on Website Content	The Complainant had submitted a complaint with regard to his movie posted on a website addressed at http://www.thiru*****e/2014/01/25/melle-thiranthathu-kathavu-2014-msian-movie-x264-aac-malaysub/	The Complaints Bureau had informed the Complainant that the mentioned content had been removed.
28.	26/1/2014	Jagatesh Letchumanan	Complaint on Youtube	The Complainant had submitted a complaint with regard to his video posted on Youtube addressed at http://www.youtube.com/watch?v*****mgyJEw .	The Complaints Bureau had informed the Complainant that the mentioned content had been removed.



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29.	26/1/2014	Mohd Zulfadzuan	Complaint on Facebook	The Complainant alleged that there was a Facebook page which promotes hatred towards Sabah and Sarawak ink at https://www.facebook.com/****thry?fref=ts https://www.facebook.com/photo.php?fbid=*****2653678103&set=a.102477996507906.5582.100002371179251&type=1&theater	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
30.	27/1/2014	Muhammad Ridhwan	Complaint on Blogspot	The Complainant had submitted a complaint with regard to a weblog addressed at http://www.planetr****alaysia.blogspot.com/ which had misused his picture.	The Complainant has been advised to load a direct report to blogspot in order to get assistance in removal of the content in question.
31.	28/1/2014	Wilson	Complaint on SMS Scam	The Complainant had submitted a complaint with regard SMS Scam received which he does not subscribe to.	The complaint was referred to the CfM as this particular complaint refers to an issue of consumer service.
32.	28/1/2014	Nur Asilah	Complaint on Service charges	The Complainant alleged that there was an unsolicited charges incurred in her telephone billing	The complaint was referred to the CfM as this particular complaint refers to an issue of consumer service.



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33.	29/1/2014	Muhamad Akid	Complaint on Facebook insulting Islam over https://www.facebook.com/pages/Adlin-Bj****Abd-Jalil-Makc****jah-Sitt-Al-Wuzara/231929573608372?fref=ts	The Complainant alleged the webpage contain elements of insulting Islam.	The Complainant has been advised to lodge a report to Facebook administrator. It is also refer to the similar case previously handled by Complaints Bureau that the matter was being looked by MCMC.
34.	29/1/2014	Ann Johnson	Complaint on Pornography website	The Complainant had submitted a complaint with regard to a pornographic website that contain her photos addressed at http://**girl*.com/	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the CMCF's Complaints Bureau.
35.	29/1/2014	Mohd Zulfadzuan	Complaint on Facebook	The Complainant alleged that there was a Facebook page which promotes hatred towards Sabah and Sarawak ink at https://www.facebook.com/photo.php?fbid****54369955130&set=a.121321714598401.19341.117619958301910&type=1&theater	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
36.	30/1/2014	Mr Logesvaran	Complaint on Celcom Billing	The Complainant has an connection issue of Celcom coverage.	The Complainant has been advised to report directly to CFM since it involved consumer issue.



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■ - Content Advisory ■ - In-house monitoring

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37.	31/1/2014	Shafie Sharpan	Complaint on Inappropriate Image on Blogspot	The Complainant had submitted a complaint with regard to a website that contain inappropriate image addressed at http://kemuncu*****adun-islam.blogspot.com/	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the CMCF's Complaints Bureau.
38.	5/2/2014	Sailaja a/p Thirunawukasaran	Complaint on Facebook	The Complainant alleged that her picture was in the facebook page link at https://www.facebook.com/photo.php?fbid=*****35801827&set=a.226003960764606 . without her permission	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
39.	11/2/2014	Muhammad Asri	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to SMS spam which was sent to his mobile number from a shortcode 32711.	The Complaints Bureau had advised the Complainant via e-mail on steps to stop receiving SMS spam.
40.	12/2/2014	Ruthira Sanggari	Complaint on Facebook	The Complainant alleged that her there was a fake facebook account using her name at the facebook page.	Advised complainant to make a report direct to Facebook administrator
41.	12/2/2014	Maizatul Fazura	Complaint on Astro TV Programmes	The Complainant had submitted a complaint with regard to Astro's programmes and services.	The Complaints Bureau had advised the Complainant to contact directly with Astro.



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■ - Content Advisory ■ - In-house monitoring

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42.	13/2/2014	MCMC	Complaint on song lyrics entitled "Show Me"	The Commission enquired an advice from Complaints Bureau on the song lyrics which was alleged contain an inappropriate contents.	Advisory Order in regard to the matter has been transmitted to the MCMC for their perusal and consideration.
43.	13/2/2014	Mohamad Faizal Faiz Mat Rani	Complaint on Maxis package	The Complainant alleged that the Maxis package for services incurred unsolicited charges in the billing	The Complainant has been advised to report directly to CFM since it involved consumer issue.
44.	13/2/2014	Umabalan A/I Terpari	Complaint on Maxis package	The Complainant alleged that the Maxis package for services incurred unsolicited charges in the billing	The Complainant has been advised to report directly to CFM since it involved consumer issue.
45.	13/2/2014	Lim Sue Lynn Deborah	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to spam SMS received.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
46.	14/2/2014	TV Direct Media Sdn Bhd	Complaint on Media Prima's Channel	The Complainant had submitted a complaint with regard to an advertisement by another company via Media Prima channels.	The Complaints Bureau advised the Complainant to enquire and complaint to Ministry of Domestic Trade, Co-operatives and Consumerism Malaysia (KPDNKK) because direct sales license is under their jurisdiction.



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■ - Content Advisory ■ - In-house monitoring

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47.	14/2/2014	Tai Cho Hung	Complaint on Maxis Scam	The Complainant alleged that he received messages from shortvode number 32009 with charges incurred	Draft email advised him to report directly to CFM since it involved consumer issue.
48.	15/2/2014	Abdul Muiz	Complaint on SMS Content	The Complainant alleged that he received messages from shortvode number 39622 with charges incurred	Draft email advised him to report directly to CFM since it involved consumer issue.
49.	16/2/2014	Sevelonn Flisca Mandadi	Complaint on Facebook	The Complainant alleged that the facebook webpage contains insulting contents against Malaysians addressed at https://www.facebook.com/pages/Ka*****.Club-20/140282766044816	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
50.	17/2/2014	Joshua Joseph	Complaint on Youtube content	The Complainant alleged that there was an a person made a harassment over a Youtube Channel at http://www.youtube.com/watch?v=****SVaxmk	The content has been removed from the said website and the Complainant was advised to flag the content if there is any future repeat occurrence.
51.	17/2/2014	Ahmad Sulhi	Aduan mengenai Pencawang Komunikasi	The Complainant alleged the building of transmitter tower in Kuala Nerang has been completed but yet to be operated and enquire a clarification from the related authority.	The Complainant has been advised to report to MCMC Northern Regional Office to get further clarification on the subject mentioned.



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52.	17/2/2014	Pratheep Raj	Complaint on P1 Wimax Services	The Complainant alleged that he didn't satisfied with P1 Wimax services	Draft email advised him to report directly to CFM since it involved consumer issue.
53.	17/2/2014	Boon Hooi Kee	Complaint on Maxis Services	The Complainant had submitted a complaint with regard to Maxis services.	The complaint was advised him to report directly to CFM since it involved consumer issue.
54.	23/2/2014	Unilever	Complaint On Sunlight Tvc Campaign And Product Are Misleading	The Complainant (Colgate-Palmolive) had lodged a complaint with regards to the Television Commercial (TVC) Campaign by Unilever. The Complainant lodged that the claims in the TVC is false and misleading.	The Complaints Bureau Chairman had dismissed the case due to non-compliance of the procedural requirements of the Content Code.
55.	26/2/2014	Goh	Complaint on Facebook	The Complainant alleged that someone had defamed her on Facebook account.	The Complainant had been advised to lodge a report to Facebook administrator in order to remove the content. The Complainant had also been advised to report the matter to the attention to Polis Diraja Malaysia (PDRM).
56.	27/2/2014	Denise Quek	Complaint on Mix FM	The Complainant had submitted a complaint with regard to an indecent conversation in a radio programme which was broadcasted over Mix FM.	The Complaints Bureau had issue a reprimand to Mix FM radio station.



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57.	27/2/2014	Mohammad Azizi Razali	Complaint on Celcom Services	The Complainant had submitted a complaint with regard to Celcom services.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
58.	27/2/2014	Dzurianie Zainol Abidin	Complaint on Celcom services	The complaint had submitted a complaint that he did not satisfy with the Celcom services.	The Complainant to be advised to report to CfM since it involve with the services.
59.	3/3/2014	MCMC	Complaint on IKIM FM	The Complainant had submitted a complaint with regard to a product which does not has the LIU approval but was advertised on IKIM FM	The Complaints Bureau Chairman had reprimand IKIM Fm.
60.	3/3/2014	Darius	Complaint on Facebook	The Complainant had submitted a complaint with regard to menacing content which promotes hatred against the people of Sabah and Sarawak on Facebook.	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the Bureau.
61.	3/3/2014	Puva	Complaint on Maxis Billing	The Complainant alleged that there is unsolicited charges incurred in his Maxis billing.	The complaint was advised him to report directly to CFM since it involved consumer issue.
62.	5/3/2014	Lister Liman	Complaint on MMS Content	The Complainant had submitted a complaint with regard to MMS spam he received and he cannot stop the MMS.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.



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63.	12/3/2014	Wan Nurliyana	Complaint Against on Social Media	The Complainant requested to the CMCf to provide details of the person(s) behind the social networking website accounts in which she alleged the websites have disseminated her personal photos with an intention to defame her.	The Complaints Bureau advised the Complainant to report to Polis Di Raja Malaysia (PDRM) since it involves criminal act over the Internet.
64.	13/3/2014	Mohd Ammar	Complaint on MMS Content	The Complainant had submitted a complaint with regard to MMS spam he received.	The Complaints Bureau advised the Complainant to seek assistance from the Service Provider to stop the MMS spam.
65.	14/3/2014	Anderson Koh	Complaint on TM Services	The Complainant had submitted a complaint with regard to TM services.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
66.	15/3/2014	Muhammad Farhan	Complaint on SMS Content	The Complainant had submitted a complaint with regard to SMS spam received from banks which he alleged that he did not subscribe to.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
67.	15/3/2014	Ngor Siew En	Complaint on TM Services	The Complainant had submitted a complaint with regard to TM services.	The Complainant has been advised to report directly to CFM since it involved consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

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68.	17/3/2014	Saif Hassan	Complaint on Facebook	The Complainant alleged that someone had threatened him to disseminate obscene pictures.	The Complainant has been advised to report to Polis Diraja Malaysia (PDRM) since it involved menacing issue in which is a criminal activities under the Penal Code.
69.	18/3/2014	Nur Fuhaizah	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to SMS spam she received from number 01119169242.	The Complaints Bureau advised the Complainant to seek assistance from the Service Provider.
70.	19/3/2014	Ahmad Salman	Complaint on SMS Content	The Complainant had submitted a complaint with regard to SMS spam he received and he cannot stop the SMS.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
71.	19/3/2014	Annachachong	Complaint on Dorra Slimming Commercial	The Complainant had submitted a complaint with regard to Dorra Slimming Advertisement which was aired via ERA FM.	The Complainant had been informed that the same complaint have been received and under investigation by the MCMC.
72.	19/3/2014	Rano	Complaint on MMS Content	The Complainant had submitted a complaint with regard to MMS spam he received via shortcode number 32004.	The Complainant had advised to seek assistance from the Service Provider.



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73.	19/3/2014	Nadiah Farhana	Complaint on Billing Services	The Complainant had submitted a complaint with regard to bill charges by CFelcom for a new simcard she received and did not use.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
74.	25/3/2014	Mohamad Sufian	Complaint on Twitter Account	The Complainant had submitted a complaint with regard to bad words and insults which was posted on Twitter addressed at https://twitter.co*****if32 .	The Complaints Bureau had informed the Complainant that the mentioned content had been removed and no longer available.
75.	27/3/2014	Freddie Paau	Complaint on MMS Content	The Complainant had submitted a complaint with regard to MMS Spam charges from 33307 and he demanded for refund.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
76.	27/3/2014	Rosdi	Complaint on Blogspot	The Complainant had submitted a complaint with regard to speculation on the missing MH370 posted on a website addressed at http://infodalamtalian.blogspot.com/search/*****a%20Terkini%20MH370?m=1?&max-results=8 .	The Complainant was advised to ignore the speculation or report the matter directly to blogspot.com's administrator for their consideration in removing the content.
77.	1/4/2014	Chang Kim Boon	Complaint on Celcom Services	The Complainant had submitted a complaint with regard to data usage charges by Celcom.	The Complainant has been advised to report directly to CFM since it involved consumer issue.



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STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

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78.	1/4/2014	Law Guan Hiong	Complaint on Email Spam	The Complainant had submitted a complaint with regard to spam e-mail from Lazada.com.my.	The Complainant was advised that the matter with regard email spams is not within the CMCF's scope of activities.
79.	3/4/2014	Muhammad Al-Alif Irfan	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to SMS Spam from 36778.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
80.	4/4/2014	Rosli Ali	Complaint on SMS Scam (Shell Malaysia)	The Complainant alleged that he received an SMS scam which informed that he won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
81.	5/4/2014	Mohd Najib Suhaimi	Complaint on MMS Spam	The Complainant had submitted a complaint with regard to MMS Spam from 39300 which deduct his credit.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
82.	6/4/2014	Siti Maisara	Complaint on SMS Content	The Complainant had submitted a complaint with regard to SMS Spam from 32338 which charged her RM2.50 per SMS.	The Complainant has been advised to report directly to CFM since it involved consumer issue



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■ - Content Advisory ■ - In-house monitoring

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83.	7/4/2014	MCMC	Aduan berhubung kandungan lagu yang mempromosi budaya lesbianism	MCMC had requested an opinion from the Complaints Bureau Chairman with regard to the lyrics of the song entitled 'Shee Keep Me Warm' which is alleged promotes lesbianism.	The Complaints Bureau has given the opinion on the matter and forwarded to MCMC for the Commission's further reference and action.
84.	7/4/2014	Khaw Teng Hoe	Complaint on Broadband Coverage	The Complainant had submitted a complaint with regard to no broadband coverage.	The complaint was dismissed due to insufficient data to proceed with the complaints.
85.	7/4/2014	Ruhi Muzakkir Muhammad	Complaint on MMS Content	The Complainant had submitted a complaint with regard to MMS Spam from 33966, 36333 and 39799.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
86.	8/4/2014	Bong Swee Rou	Complaint on MMS Spam	The Complainant had submitted a complaint with regard to receiving MMS spam from 36012.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
87.	8/4/2014	Muhammad Hariz Syafiq	Complaint on MMS Spam	The Complainant had submitted a complaint with regard to receiving MMS spam from 37773.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
88.	8/4/2014	Keshvinder Singh	Complaint on Facebook	The Complainant had submitted a complaint with regard to gangsterism and immoral activities posted on Facebook addressed at https://www.facebook.com****a.boss.7?fref=ts .	The Complainant was advised to report directly to the Facebook administrator
89.	10/4/2014	Mohd Henzman	Complaint on Phishing Website	The Complainant had submitted a complaint with regard to a phishing website addressed at http://t*****ech.biz/ .	The Complaints Bureau had informed the Complainant that the mentioned address is no longer available and the URL had been redirecting to their website.
90.	10/4/2014	Mohd Sukri	Complaint on Blogspot	The Complainant had submitted a complaint with regard to pornographic content posted on http://gadismelayu***3gp.blogspot.com/ .	The Complainant has been advised to lodge a direct report to blogspot in order to get assistance in removal of the content in question.
91.	12/4/2014	Mohd Azaidi	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook user blackmailing him to upload his embarrassing video.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
92.	14/4/2014	Siti Nur Akma	Complaint on Obscene SMS Content	The Complainant had submitted a complaint with regard to receiving obscene SMS content.	There was no feedback from the Complainant since the Complaints Bureau ask for the further detail of the complaint.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
93.	14/4/2014	Nurul Asma	Complaint on Website	The Complainant had submitted a complaint with regard to online scam posted on http://www.mudah.my/Sony+psp+30*****3353.htm .	The Complaints Bureau had advised the Complainant to report directly to PDRM since it involved scam activity and also to Consumer Tribunal for their further action.
94.	15/4/2014	Low Kah Heng	Complaint on Celcom Services	The Complainant had submitted a complaint with regard to inaccurate online bill.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
95.	16/4/2014	Serm Teck Choon	Enquiry on online banner advertisement contained beer mug and archoholic liquid.	The Enquiror has requested an opinion from the CMCF with regard to his client advertisement on Internet medium which is portray a beer mug and alcoholic liquid within the advertisement content.	The Complaints Bureau has given the opinion on the matter and forwarded to the Enquiror for further reference.
96.	21/4/2014	Dr Mohd Zali	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to SMS spam received and do not know how to stop it.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
97.	22/4/2014	Mohd Nor Khairo	Complaint on UMobile Services	The Complainant had submitted a complaint with regard to inaccurate online bill.	The Complainant has been advised to report directly to CFM since it involved consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
98.	25/4/2014	Audrey Hii	Complaint on SMS Scam (Shell Malaysia)	The Complainant alleged that he received an SMS scam which informed that he had won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
99.	25/4/2014	Khairunnisa	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to SMS received saying that she still owes her education fees.	The Complaints Bureau advised the Complainant to ignore the message if she did not have any outstanding amount with the university.
100.	25/4/2014	Bong Swee Rou	Complaint on MMS Spam	The Complainant had submitted a complaint with regard to receiving MMS spam from 33992.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
101.	26/4/2014	Mohd Suhaimi	Complaint on Blogspot	The Complainant had submitted a complaint with regard to pornographic content on website addressed at http://koleksi****chubby2014.blogspot.com/ .	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the CMCF's Complaints Bureau.
102.	27/4/2014	Zahari Effendy	Complaint on Pornography Content on Website	The Complainant had submitted a complaint with regard to pornographic content on website addressed at http://koleksi****chubby2014.blogspot.com/ .	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the CMCF's Complaints Bureau.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
103.	27/4/2014	Nua Nightmare	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook user blackmailing his wife on Facebook.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
104.	28/4/2014	Siti Liyana	Enquiry on Posting Content on Zalora	The enquirer had enquired on whether Zalora can advertised a model wearing swim wears and lingerie on Zalora.	The Complaints Bureau had advised the Enquiror based on the Advertising Guidelines in the Content Code.
105.	29/4/2014	Wu Chuen Chea	Complaint on P1 Services	The Complainant had submitted a complaint with regard to a P1 services.	The Complainant was advised to lodge a report to CFM since it is involves consumer issue on billing and charges.
106.	1/5/2014	Huda Abdullah	Complaint on MMS Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 36333.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
107.	2/5/2014	Umadevi	Complaint on Email Spam	The Complainant had submitted a complaint with regard to spam e-mail.	The Complainant was advised the Complainant that matter with regard email spams is not within the CMCF's scope of activities.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
108.	2/5/2014	Puvenswary	Omplaint on Facebook	The Complainant had submitted a complaint with regard to a fake profile of her on Facebook.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
109.	2/5/2014	Alexey Zilber	Complaint on SMS Spam	The Complainant had submitted a complaint with regard on receiving SMS spam from 33992.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
110.	3/5/2014	MaxLee	Complaint on SMS scam	The Complainant submitted a complaint with regards to a SMS scam.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
111.	3/5/2014	Lim Swee Whua	Complaint on Celcom	The Complainant submitted a complaint with regards to Celcom services.	The Complainant was advised to lodge a report to CFM since it is involves consumer issue on services..
112.	4/5/2014	Syahrom Azmi	Complaint on MMS Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 33992.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
113.	5/5/2014	Chong Kwong Min	Complaint on SMS scam	The Complainant submitted a complaint with regards to a SMS scam.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
114.	5/5/2014	Nadira	Complaint on Harassment Via Phone Call	The Complainant submitted a complaint with regards to her sister had been blackmail by unknown person via a telephone call.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
115.	5/5/2014	Sugumaran	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook user which had taken his friends' picture and post it without their consent.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
116.	6/5/2014	Alwyn Yap	Complaint with regard to an issue on inappropriate methods to retrieve information	The website addressed at http://www.al*****ff.com.my/ is alleged retrieved the Complainant information from unknown sources without his consent and with intention to promote their service.	The Complainant was advised that the matter is appropriate to be handled by department of personal data protection since it involved personal data of the Complainant.
117.	7/5/2014	Thomas Sim	Complaint on MMS Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 32263 and 36012.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
118.	7/5/2014	Zalikha	Complaint on Facebook	The Complainant had submitted a complaint with regard to Facebook user that used her identity.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
119.	8/5/2014	Henry Yu	Complaint on alleged misleading information addressed at www.mil****als.com	The Complainant alleged that the website did not deliver the item purchased on time as promised.	The Complaints Bureau had advised the Complainant to to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
120.	9/5/2014	Nazaruddin	Complaint on SMS Scam (Shell Malaysia)	The Complainant alleged that he received an SMS scam which informed that he had won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
121.	11/5/2014	Kumaresan	Complaint on Facebook	The Complainant had submitted a complaint with regard to pornographic content on Facebook addressed at https://www.facebook.com/****artha.q.sk#!/pages/Malaysian-Tamil-Play****/636655233032854 .	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
122.	11/5/2014	Kumaresan	Complaint on Facebook	The Complainant had submitted a complaint with regard to Facebook page that use his picture without permission.	The Complaints Bureau had treated this matter as closed since the content has been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
123.	12/5/2014	F Kamal	Complaint on SMS Spam	The Complainant alleged that he had received unsolicited SMS and being charged for the SMS received.	The Complainant was advised to lodge a report to CFM since it is involves consumer issue on billing and charges.
124.	12/5/2014	Ku Fauziah	Complaint on SMS Spam	The Complaint had submitted a complaint on SMS span she received from Celcom.	The Complaints Bureau had advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
125.	12/5/2014	December Capri	Complaint on Digi and Celcom services.	The Complainant had submitted a complaint with regard to bad services from Digi and Celcom.	The Complainant was advised to lodge a report to CFM since it is involves consumer issue.
126.	14/5/2014	Mohd Husairi	Complaint on Facebook	The Complainant had submitted a complaint with regard to menacing content posted on Facebook.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
127.	15/5/2014	Bernard Chow	Complaint on SMS Spam	The Complainant had submitted a complaint with regard on receiving SMS spam from 32278.	The Complaints Bureau had advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
128.	15/5/2014	Siti Dzul Shazwani	Complaint on Facebook	The Complainant had submitted a complaint with regard to Facebook page that use her picture without permission.	The Complaints Bureau had treated this matter as closed since the content has been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
129.	15/5/2014	Razmi Yaacob	Complaint on SMS Scam (Shell Malaysia)	The Complainant alleged that he received an SMS scam which informed that he had won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
130.	16/5/2014	Roslizam	Complaint on SMS Scam (Shell Malaysia)	The Complainant alleged that he received an SMS scam which informed that he had won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
131.	18/5/2014	Yugan	Complaint MMS Content Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 33060.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
132.	18/5/2014	Yugan	Complaint MMS Content Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 39611.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
133.	18/5/2014	Yugan	Complaint MMS Content Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 39799.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
134.	18/5/2014	Yugan	Complaint MMS Content Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 39980.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
135.	18/5/2014	Yugan	Complaint MMS Content Spam	The Complainant had submitted a complaint with regard on receiving MMS spam from 37873.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
136.	19/5/2014	MyCERT	Complaint on a gambling website.	The Complainant had submitted a complaint with regard to a website that offer gambling service and games.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities since the website base in France. The Complainant was advised to lodge a report to MCMC for further deliberation and action.
137.	19/5/2014	Samuel Ting	Complaint on Yahoo	The Complainant had submitted a complaint with regard to inappropriate content posted on Yahoo.	The Complaints Bureau advised the Complainant to report directly to Yahoo's administrator.
138.	19/5/2014	Muhammad Nazreen	Complaint on Blogspot Content	The Complainant had submitted a complaint with regard to inappropriate picture posted on a blog.	The Complaints Bureau advised the Complainant to report directly to Blogspot's administrator.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
139.	22/5/2014	Sin Yu En	Complaint on Facebook	The Complainant had submitted a complaint with regard to an online scam on Facebook addressed at https://www.facebook.com/pages/%E6**5%AE%9D%E4%BB%A3%E8%B4%AD%E9%A9%AC%E6%9D%A**%BA/383918895071023 .	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
140.	24/5/2014	Habibullah	Complaint on Facebook	The Complainant had submitted a complaint with regard to an online scam on Facebook addressed at https://www.facebook.com/boon.moto***=ts	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
141.	25/5/2014	Lau Seow Ying	Complaint on Website	The Complainant had submitted a complaint with regard to a website that posted her mobile number without her consent.	The Complaints Bureau had dismissed the complaint due to it has been reported to Polis Diraja Malaysia (PDRM) and MCMC which is a higher authority.
142.	26/5/2014	Fred	Complaint on Youtube	The Complainant had submitted a complaint with regard to a person had blackmailed him for money if he do not want his video being uploaded on Youtube.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
143.	26/5/2014	Hillary	Complaint on SMS Content	The Complainant had submitted a complaint with regard to an unknown number, +966596113382 which send SMS and was being charge RM1 per SMS.	The Complaints Bureau had advised the Complainant to contact her service provider and block that number also advised the Complainant to block that number using her smartphone.
144.	26/5/2014	Hillary	Complaint on pornographic website	The Complainant had submitted a complaint with regard to a website that contain pornography.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities since the website base in United States. The Complainant was advised to lodge a report to MCMC for further deliberation and action.
145.	26/5/2014	Hee Guey Yuh	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to several SMS spam he been receiving and charging him.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
146.	27/5/2014	Ravi	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page that post girls' picture without their consent addressed at https://www.facebook.com/#!/TO****YSIAVANDI .	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
147.	27/5/2014	Tan Joon Siew	Complaint on Internet services	The Complainant had submitted a complaint with regard to slow Internet services.	The Complaints Bureau had advised the Complainant to lodge a report with CFM since the matter related to consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
148.	27/5/2014	Selvakumari	Complaint on Scam Website	The Complainant had submitted a complaint with regard to a scammed website selling slimming product addressed at http://www.respberryketonerenew.com/support/ .	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
149.	29/5/2014	Mohd Fairuz	Complaint on Being a Victim on Facebook's Accusation	The Complainant had report the matter to the PDRM and requested for further action from CMCF as he was accused to be a victim of accusation: https://www.facebook.com/photo.php?fbid=888597321165844&set=a.8468***6269.1073741827.844951398863770&type=1&relevance_count=1 .	The Complaints Bureau advised to bring the matter to Facebook's administrator for further action as it is beyond CMCF's jurisdiction.
150.	29/5/2014	Tee Day Wan	Complaint on Celcom	The Complainant had submitted a complaint with regard to Celcom bill charges.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
151.	29/5/2014	Khairul Anuar	Complaint on Internet services	The Complainant had submitted a complaint with regard to slow Internet services.	The Complaints Bureau had advised the Complainant to lodge a report with CFM since the matter related to consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
152.	29/5/2014	Siti Halizah	Complaint on violation of privacy on Facebook	The Complainant submitted a complaint with regards to her personal status was shared without eventhough she sets it for private viewing.	The Complaints Bureau advised to bring the matter to Facebook administrator for further action.
153.	30/5/2014	Syed Ahmad Hafidz	Complaint on SMS Spam	The Complainant had submitted a complaint with regard on receiving SMS spam from 33316.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
154.	30/5/2014	Syed Ahmad Hafidz	Complaint on SMS Spam	The Complainant had submitted a complaint with regard on receiving SMS spam from 33319.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
155.	30/5/2014	Azwan	Complaint on Facebook Page	The Complainant had submitted a complaint with regards to a Facebook page that states seditious statements at: https://www.facebook.com/pages/Semenanjung-Malaysi****I-Sabah-Sarawak/641857535884414 .	The Complaints Bureau found that the Facebook page has been removed.
156.	31/5/2014	Sheila Pang	Complaint on Facebook Page	The Complainant had submitted a complaint with regards to a Facebook page that states seditious statements at: https://www.facebook.com/pages/Semenanju****8-ANTI-Sabah-Sarawak/641857535884414 .	The Complaints Bureau found that the Facebook page has been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
157.	31/5/2014	Naufal Sulem	Complaint on Website	The Complainant had submitted a complaint with regard on inappropriate posting on http://www.thecontroversialfiles.net/2014/04/bru****tan-rules-death-by-stoning.html?m=1 .	The Complaints Bureau advised the Complainant to report directly to the website's administrator.
158.	1/6/2014	Nor Sharmila	Complaint on SMS Spam	The Complainant had submitted a complaint with regard on receiving SMS spam from 39336.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscribe commands and to seek assistance from the Service Provider should the attempts failed.
159.	1/6/2014	Lee Chee Lin	Complaint on SMS scam	The Complainant submitted a complaint with regards to a SMS scam.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
160.	2/6/2014	Lim Tan Yeow Kuan	Enquiry to stop unsolicited MMS	The Enquirer had submitted a complaint with regards to unsolicited charged MMS	The Complaints Bureau advised the Complainant to refer to CFM for their further assistance as the unsubscribed codes were unable to assist him.
161.	2/6/2014	Tan Tong Seng	Complaint on Internet Services	The Complainant had submitted a complaint with regard to no internet services.	The Complainant has been advised to report directly to CFM since it involved consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
162.	2/6/2014	Mazuhairie	Complaint on Blogspot	The Complainant had submitted a complaint with regards to a posting on Blogspot which was alleged to denigrate her.	The Complaints Bureau advised the Complainant to report directly to Blogspot's administrator.
163.	3/6/2014	Syazwani	Complaint on Facebook	The Complainant had submitted a complaint with regards to a Facebook page that insult people of Sabah and Sarawak.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the MCMC for further deliberation and action.
164.	4/6/2014	MyCERT	Complaint on FB seditious page	The Complainant had submitted a complaint with regards to a Facebook seditious page at: https://www.facebook.com/pages/Semenanj*****sia-ANTI-Sabah-Sarawak/641857535884414?ref=br_tf .	The Complaints Bureau has given the opinion that the matter is beyond CMCF's jurisdiction. Moreover, the FB page has been removed.
165.	4/6/2014	Hon May Kieng	Complaint on E-mail Account been Hacked	The Complainant had submitted a complaint with regard to his e-mail account being hacked to send spammed e-mail.	The Complainant has been advised to report directly to Hotmail because CMCF does not handle personal e-mail.
166.	4/6/2014	Muhammad Haziq	Complaint on pornographic website	The Complainant had submitted a complaint with regard to a website that contain pornography.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities since the website base in England. The Complainant was advised to lodge a report to MCMC for further deliberation and action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
167.	5/6/2014	Siti Normiyah	Complaint on scam email	The Complainant alleged that she has received a scam email from unknown person.	The Complainant has been advised to report to PDRM since scam is criminal act under the Penal Code. The CMCF jurisdiction also limited to spam e-mail, CMCF does not have authority to personal or private e-mail.
168.	5/6/2014	Flower	Complaint on Illegal Forex Website	The Complainant had submitted a complaint with regards to an Illegal Forex trading website in Malaysia addressed at http://www.ea***rading.com/ and http://trade.ea***rading.com:8080/ .	The Complaints Bureau has given the opinion on the matter and advised the Complainant to bring the matter to PDRM and BNM as it deals with monetary means.
169.	5/6/2014	Mohd Fazlan	Complaint on Website	The Complainant had submitted a complaint with regard to a website addressed at https://forum.lowyat.net/topic***409 which was alleged to contain menacing content.	The Complaints Bureau has given the opinion on the matter and forwarded to MCMC for the Commission's further reference and action.
170.	5/6/2014	Samuel Ting	Complaint on Newspaper	The Complainant had submitted a complaint with regard to a newspaper that contain news about sexual assault.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to ASA since it was printed news.
171.	5/6/2014	Ooi Gwek Hong	Complaint on charged SMS spam	The Complainant submitted a complaint with regards to charged SMS spam that he received from 39800.	The Complaints Bureau has forwarded the matter to CFM since it the service charged the Complainant illegally.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
172.	5/6/2014	Gary Mac Wood Anak Assan	Complaint on scam message through Facebook.	The Complainant alleged received of scam message on courier service in which asking for money via Facebook	The Complainat has been advice to lodge a report to PDRM since the matter involved criminal act under the Penal Code
173.	5/6/2014	Gary Mac Wood Anak Assan	Complaint on Scammed Seller on facebook	The Complainant had submitted a complaint with regard to his item purchased on Facebook that still he did not received.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
174.	6/6/2014	Dr Adam Ho	Complaint on Gambling Advertisement on 988 Radio Station	A member of the public had submitted a complaint with regards to an alleged gambling advertisement which was broadcasted over 988 FM and One FM radio stations.	MCMC via its e-mail dated 11 August 2014 has informed that the Commission had fully took over the case and currently deals with the matter for the Commission's further decision and action. The CMCF therefore is of the opinion it was inappropriate for CMCF to deliberate further.
175.	6/6/2014	Dr Adam Ho	Complaint on Gambling Advertisement on One FM Radio Station	A member of the public had submitted a complaint with regards to an alleged gambling advertisement which was broadcasted over 988 FM and One FM radio stations.	MCMC via its e-mail dated 11 August 2014 has informed that the Commission had fully took over the case and currently deals with the matter for the Commission's further decision and action. The CMCF therefore is of the opinion it was inappropriate for CMCF to deliberate further.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
176.	6/6/2014	Linda Aziz	Complaint on Violation of FB Personal Information & Enquiry	The Complainant submitted a complaint and claimed that her personal information from FB was violated as an act of defamation.	The CMCF Executive Office requested for further details to assist in the investigation and the Complainant was advised to lodge a police report as we monitor her further response but she did not provide with any update/s.
177.	7/6/2014	Anuratha Rasenteren	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to SMS spam received from a few short code numbers.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
178.	8/6/2014	Mohd Fairuz	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page that defame him.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities and since the matter has been brought to the police, the Complainant was advised to wait for their further deliberation and action.
179.	8/6/2014	Shia Yang	Complaint on phising website	The Complainant alleged that the website addressed at http://www.c****-edu.com is fake and swindlered.	The Complainant is advised to lodged a report to PDRM and MCMC since its involve criminal issue on phising website.
180.	9/6/2014	Mohd Farid	Complaint on SMS Scam	The Complainant had submitted a complaint with regards to SMS scam received from 66600.	The Complaints Bureau advised the Complainant to unsubscribe commands guided from MCMC website and to seek assistance from his service provider should the attempts failed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
181.	9/6/2014	Ahmad Ashraf	Complaint on SMS Spam	The Complainant had submitted a complaint with regard to SMS spam received from 39913.	The Complaints Bureau advised the Complainant to utilise the subscription/ unsubscription commands and to seek assistance from the Service Provider should the attempts failed.
182.	10/6/2014	Mohamad Saat	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook user.	The CMCF Executive Office requested for further details to assist in the investigation but no reply.
183.	10/6/2014	Zamir Aizat	Complaint on Facebook hacking	The Complainant alleged that someone had hacked into Facebook page of his client and requested us to identify the person behind it.	The Complainant is advised to report directly to Facebook administrator for further action.
184.	10/6/2014	Sarah Lina	Complaint on Blogspot.com	The Complainant submitted a complaint with regards to Blogspot.com on pages: http://iam***dust.com/	The Complainant had been advised to report directly to Blogspot administrator since the website is beyond CMCF's jurisdiction.
185.	11/6/2014	Lee Eng Kwang	Complaint on WhatsApp	The Complainant had submitted a complaint with regard to advertisement received via WhatsApp.	The Complainant was advised to block the number to avoid receiving advertisement from that number.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
186.	11/6/2014	Pn Czarina	Wrongful of photo used on Facebook	The Complainant alleged a wrongful use of her daughter's photo (Tengku Chanela Jamidah) by an Facebook user named 'Hana Afzan' who had posted negative remarks on Facebook webpage called 'Lawak Siyot'	The Complainant had been advised to lodged report directly to Facebook for them to take further action. The Complainant also advised to follow-up with PDRM on the said matter.
187.	11/6/2014	Leong Chee Yong	Complaint on SMS scam	The Complainant submitted a complaint with regards to a SMS scam received from 32929.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
188.	11/6/2014	Leong Chee Yong	Complaint on SMS scam	The Complainant submitted a complaint with regards to a SMS scam received from 27770.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
189.	12/6/2014	Thomas Simes	Complaint on charged MMS spam	The Complainant submitted a complaint with regards to charged MMS spam that was sent to him.	The Complaints Bureau advised the Complainant to refer to CFM and deliberated the matter to CFM for further action (if any).
190.	12/6/2014	Badrul Said	Complaint on imitation product sell on http://www.ispec2u.com/contactus.php	The Complainant alleged that the website addressed at http://www.***.com/contactus.php was indentified for selling imitation product of sunglasses.	The Complainant had been advised to connect directly to MCMC on his requisition to close the alleged illegal activities conducted via the said website.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
191.	12/6/2014	Nor Azizah	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page which was alleged to post menacing content.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
192.	12/6/2014	Khatijah Abdullah	Complaint on inappropriate content on blogspot	The Complainant had submitted a complaint with regard to a website that contain defamation content at http://asi*****aud.blogspot.com.au/	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities since the website base in United States. The Complainant was advised to lodge a report to MCMC for further deliberation and action.
193.	13/6/2014	Mumtazimah Mohamad	Complaint on charged SMS Spam	The Complainant had submitted a complaint with regards to SMS spam which she received.	The Complaints Bureau advised to utilise the unsubscribe codes from MCMC and deliberated the matter to CFM for further action.
194.	13/6/2014	Mohd Faizal	Complaint on bad language and denigrate Islamic religion on https://www.facebook.com/chow.j***2?fref=ts	The Complainant alleged that the facebook user had dessiminate bad language and denigrating Islamic religion over Facebook's website.	The case closed since the alleged Facebook account user has been removed.
195.	13/6/2014	Enna	Complaint on SMS Scam	The Complainant had submitted a complaint with regard to a possible SMS scam which she received.	The Complaints Bureau had advised the Complainant to ignore such SMS and do not click on any link given in the SMS received.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
196.	13/6/2014	Kay Hean Kuen	Complaint on SMS	The Complainant had submitted a complaint with regard to threatened SMS that he received from unknown sender.	The Complaints Bureau had advised the Complainant to lodge a report with Polis Di Raja Malaysia (PDRM).
197.	14/6/2014	Shree Malar	Complaint on photo used without permission on https://www.facebook.com/****illa.3386?fref=ts	The Complainant alleged that her photo has been used in the Facebook webpage in which promotes prostitution service	The Complainant is advised to lodge a report to Facebook administrator for the alleged photo to be removed
198.	14/6/2014	Shree Malar	Complaint on FB identity theft and used for prostitution service	The Complainant had submitted a complaint with regards to his FB identity that was stolen and advertised as a prostitute.	The Complaints Bureau investigated the FB profile which was then removed from FB website: http://www.facebook.com/pan****adi?fref=ts .
199.	14/6/2014	Serm Teck Choon	Complaint on Website	The Complainant had submitted a complaint with regard to a website which is using the same logo as the company he is working.	The complaint was dismissed due to the content had been removed.
200.	15/6/2014	Man	Complaint on pornographic website	The Complainant had submitted a complaint with regard to a website that contain pornographic content.	The Complaints Bureau had informed the Complainant that the content of the said website had been removed and no longer available.
201.	15/6/2014	Mohamad Aminur	Complaint on Celcom 3G Service	The Complainant had submitted a complaint with regards to a poor Celcom 3G Service.	The Complaints Bureau advised the Complainant to refer to CFM and deliberated the matter to CFM for their further action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
202.	15/6/2014	Kharnan	Complaint on photo used without permission on https://www.facebook.co****h.billa.3386?fref=ts	The Complainant alleged that her photo has been used in the Facebook webpage in which promotes prostitution service	The Complainant is advised to lodge a report to Facebook administrator for the alleged photo to be removed
203.	16/6/2014	Syed Akber Ali Zaidi	Complaint on UNIFI Service	The Complainant had submitted a complaint with regard to a bad UNIFI services.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
204.	16/6/2014	Ida Farida	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page that contain inappropriate content.	The Complaints Bureau had informed the Complainant that the page is not available.
205.	16/6/2014	Chyuan Ong	Complaint on Blogspot.com	The Complainant alleged that fake blogger accounts created and used the photographs of one of her Director addressed at http://fengshuimast****ogspot.com/ and http://haufengsh****gspot.com/	The Complaints Bureau had informed the Complainant that the page is no longer available.
206.	16/6/2014	Daniel Ng	Complaint on SMS spam.	The Complainant submitted a complaint with regards to SMS spam that he received.	The Complaints Bureau advised to seek advice from his service provider on the PDPA 2010 and lodge a police report if necessary.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
207.	16/6/2014	Nedumaran	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page which was alleged to post obscene content.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
208.	17/6/2014	Fabiana Chow	Complaint on Celcom services.	The Complainant had submitted a complaint with regard to services by Celcom.	The Complaints Bureau had advised the Complainant to report directly to CFM since it was related to consumer issue.
209.	17/6/2014	Baharudin	Complaint on MixFM (Mix Breakfast Show)	The Complainant alleged that the programme contained content of sexual innuendos and inappropriate to be aired during morning session.	The Complaints Bureau had deliberated that the station does not breached any provision of the Content Code and dismissed.
210.	17/6/2014	Yeap Yoon Teik	Complaint on Fraud Duplication of 'The Star' online website.	The Complainant had submitted a complaint with regards to a fraud duplicated website of 'The Star' online which would confuse consumers with their facts at http://thestar.co****pecial-report/?t202id=4308&t202kw=fb-mil-az .	The Complaints Bureau has found that the alleged content has been removed from the said website.
211.	17/6/2014	Salliza	Complaint on Scammed Seller on facebook	The Complainant had submitted a complaint with regard to a seller in Facebook which did not post the item the Complainant bought.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
212.	17/6/2014	Chin Mei Nee	Complaint on SMS scam	The Complainant submitted a complaint with regards to a SMS scam received from 32348.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
213.	17/6/2014	MyCERT	Complaint on illegal used of photo on Blogspot.com http://gadisda****.blogspot.com/2009/09/akak-tudung-pink-bentuk-tetek-cantik.html	The Complainant alleged that photos of his wife illegally used on the website and request for the removal.	The Complainant has advised the Complainant to report directly to the administrator of Blogspot for further action.
214.	17/6/2014	Nur Fatihah	Complaint on unsolicited charged SMS Spam	The Complainant claimed that she was charged by an unsolicited SMS spam and wished action taken onto the agency.	The Complaints Bureau advised the Complainant to forward the complaint to CFM as it deals with telecommunications and services.
215.	18/6/2014	Muhammad Islah	Complaint on Handphone Seller	The Complainant had submitted a complaint with regard to a handphone he bought which is not original set. Therefore he cannot claim the warranty.	The Complaints Bureau had advised the Complainant our jurisdiction is on online content and does not handle a real life issue. The Complainant was also advised to report to KPDNKK for further deliberation and action.
216.	18/6/2014	Oloies	Complaint on P1 services.	The Complainant had submitted a complaint with regard to services by P1 Wimax.	The Complaints Bureau had advised the Complainant to report directly to CFM since it was related to consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
217.	18/6/2014	Mohd Faizal	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page which was alleged to post menacing content to defame him.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
218.	18/6/2014	Mohd Shaifulazizi	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page which was alleged to post menacing content.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
219.	18/6/2014	Pavitra	Illegal photo used on http://hoti****irlsaro undtheworld.blogspot.com/2014/04/malaysia-pavith****bian-fb-link.html?m=0&zx=60fd0eaabe11aba4	The Complainant alleged that her photos has been used on inappropriate blog eithout her consent.	The alleged content does not exist in the said weblog. The Complainant has also advised to lodge directly to Blogspot if the same matter repeat in future.
220.	19/6/2014	Jaimey	Complaint on Scam E-mail	The Complainant had submitted a complaint with regard to a scam received via e-mail which sell items. The Complainant had made the payment but still did not received the item.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. Since the Complainant already made a police report, we advie him to follow up with the police.
221.	20/6/2014	Shaidatul Nazwa	Illegeal used of photo on Facebook	The Complainant alleged that photos of her have been used on unknown Facebook user without	The Complainant has been advised to lodge a report directly to Facebook for further action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
222.	22/6/2014	Mohamad Fuad	Complaint on MMS scam	The Complainant submitted a complaint with regards to a MMS received that charged his bill.	The Complaints Bureau had advised the Complainant to report directly to CFM since it was related to consumer issue.
223.	23/6/2014	Haji Nadzri Mohamad	Complaint on Blogspot.com	The Complainant had submitted a complaint with regard to someone is spreading bad stories about him at http://lelon****etatarik.blogspot.com/ .	The Complaints Bureau had advised the Complainant to report directly to Blogspot's administrator.
224.	23/6/2014	Natasha	Complaint on TV Advertisement - Rexona Men Commercial	The Complainant had submitted a complaint with regard to alleged obscene content on the said advertisement.	The Complaints Bureau Chairman had found that the advertisement does not breach any Provision of the Content Code.
225.	23/6/2014	Foo Huey Yen	Complaint on TV Advertisement - Rexona Men Commercial	The Complainant had submitted a complaint with regard to alleged obscene content on the said advertisement.	The Complaints Bureau Chairman had found that the advertisement does not breach any Provision of the Content Code.
226.	23/6/2014	Lam Mun Yu	Complaint on Penangfon Fiber Optic Internet Service	The Complainant had submitted a complaint with regard to interruption of Internet services.	The Complaints Bureau advised the Complainant to refer to CFM and deliberated the matter to CFM for their further action.
227.	23/6/2014	Liew Jie Yi	Complaint on TV Advertisement - Rexona Men Commercial	The Complainant had submitted a complaint with regard to alleged obscene content on the said advertisement.	The Complaints Bureau Chairman had found that the advertisement does not breach any Provision of the Content Code.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
228.	23/6/2014	Muhammad Zaim	Illegal used of photo and make a threat messages https://www.facebook.com/*****n.lazz?fref=ts&ref=br_tf	The Complainant alleged that someone has used his photo and created bogus profile to make a threat message to others.	The Facebook account have been removed. The Complainant HAS ALSO advised to lodge a report to PDRM since it involve criminal offense.
229.	24/6/2014	Khalid Manap	Complaint on blogspot	The Complainant claimed that someone had defame him in a website at http://kalbuj*****ogspot.com/2013_07_01_archive.html .	The Complaints Bureau had dismissed the complaint due to it has been reported to Polis Diraja Malaysia (PDRM) and MCMC which is a higher authority.
230.	24/6/2014	CMCF	Complaint on Online Advertisement of Slimming Product (tonton.com.my)	Through monitoring activities, CMCF found that there was a slimming advertisement 'Body Trim Fluid' from London Weight Management on <i>Tontor's</i> (www.tonton.com.my) Video On Demand (VOD) which was previously disapproved by the LPF as it breaches the Content Code.	The Complaints Bureau produced an Advisory Order and claimed that it was an offence to advertise Slimming Products advertisement online as stated in the Content Code. Accepted the mitigating factors.
231.	24/6/2014	Yvonne Ng	Enquiry on Online Competition	The enquirer had enquire on online contest mechanism.	The CMCF's Complaints Bureau Chairman had advised that as long as it did not involve any money transaction and any illegal product, the contest is good to go.
232.	24/6/2014	Khalid Manap	Complaint on blogspot	The Complainant claimed that someone had defame him in a website at http://kalbuj*****gspot.com/2013_07_01_archive.html .	The Complaints Bureau had dismissed the complaint due to it has been reported to Polis Diraja Malaysia (PDRM) and MCMC which is a higher authority.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
233.	24/6/2014	Hanafi Bakri	Complaint on ABNXcess internet services.	The Complainant submitted a complaint on the poor ABNXcess service that he subscribed.	The Complainant was advised to refer to CFM as it deals with telecommunications service provider.
234.	25/6/2014	Wee Shen Tan	Complaint on Celcom Data Plan	The Complainant submitted a complaint with regards to a CCelcom's charges.	The Complainant was advised to refer to CFM as it deals with telecommunications service provider.
235.	25/6/2014	Tan Seang Aun	Complaint on unsubscribe services	The Complainant alleged that her mother received of SMS scam on false claim about the Complainant	The Complainant has been advised to report to PDRM since in involve scam activities in which criminal offense under the Penal Code.
236.	25/6/2014	Juvy Fung Soh Yee	Dissemination of Hate speech via Facebook Webpage	The Complainant alleged that the Facebook webpage of Legasi Kongsu Gelap Melayu 2 promotes hate speeches towards non-Malays especially to Sabahan and Sarawakian .	The Complaint Bureau could not find the webpage in question and advise the Complainant to report to Facebook administrator for further action.
237.	25/6/2014	Norkamarizal	Complaint on SMS spam.	The Complainant submitted a complaint on SMS spam that he received.	The Complaints Bureau has found that the complaint is not within the scope of CMCF and advised on how to stop spam via short-code counters and to refer to his telco and/or CFM for further assistance.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
238.	25/6/2014	Tariniwati	Complaint on Facebook	The Complainant submitted a complaint with regards to menacing content on Facebook addressed at https://www.facebook.com/pages/Legasi-Kon****elayu-2/775205582500703 .	The Complaints Bureau had investigated the link provided and found that the page had been removed.
239.	25/6/2014	Handrick	Dissemination of Hate speech via Facebook Webpage via https://www.facebook.com/pages/Lega****p-Melayu-2/775205582500703	Facebook page has been publishing content oriented agitation, sensitivity to religious and racial antagonism between communities	The Complaint Bureau could not find the webpage in question and advise the Complainant to report to Facebook administrator for further action.
240.	26/6/2014	Natashaaqt	Complaint on Red FM Radio Station	The said complaint was in reference to the title of the programme which uses the acronym 'WTF'. The Complainant also complained about a segment with certain words bleeped out as if they meant something inappropriate or bad.	In light of the foregoing variables and since there is no clear determinant, the Complaints Bureau is of the view that the programme is not contrary to the Content Code by reason of the fact that guilt cannot be proven by way of insinuation unless the outcome is so obvious and apparent. The complaint is hereby dismissed.
241.	26/6/2014	Mohamad Ismandi	Complaint on FB page content.	The Complainant submitted a complaint on a FB page content which portray hate speech and racist statements: http://www.facebook.com/pages/Lega****elap-Melayu-2/775205582500703 .	The Complaint Bureau have looked into the said URL and have found that the FB page has been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
242.	27/6/2014	Dyvianna James	Complaint on Facebook	The Complainant submitted a complaint with regards to a Facebook page had posted her picture without her consent.	The Complaints Bureau had investigated the link provided and found that the page had been removed.
243.	27/6/2014	Yung Hee Lee	Complaint on SMS scam	The Complainant alleged that he had received of SMS scam that need him to pay for unknown services.	The Complainant has been advised to report to PDRM since in involve scam activities in which criminal offense under the Penal Code.
244.	27/6/2014	Vivien Anak Marcus	Complaint on SMS Scam	The Complainant alleged that her mother received of SMS scam on false claim about the Complainant	The Complainant has been advised to report to PDRM since in involve scam activities in which criminal offense under the Penal Code.
245.	27/6/2014	Norzahirah	Complaint on Celcom internet service.	The Complainant submitted a complaint on Celcom internet service which absorbs her internet quota unthinkably.	The Complaints Bureau advised to report it to CFM as it deals with telecommunications and services.
246.	27/6/2014	Peace	Complaint on Facebook	The Complainant submitted a complaint with regards to menacing content on Facebook addressed at https://www.facebook.com/mohdlot*****fin .	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
247.	29/6/2014	Juvy Fung	Complaint on Facebook	The Complainant submitted a complaint with regards to a Facebook's page which making hate speech.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
248.	29/6/2014	Mohamad Azeri	Complaint on Facebook User Chow Jack.	The Complainant alleged that the Facebook user Chow Jack had disseminate hate speech via its account and request legal action on the user.	The Complainant has been informed that the matter is under the MCMC's deliberation and investigation.
249.	30/6/2014	Khairuniza	Complaint on hate speech and racist remarks on FB page.	The Complainant submitted a complaint with regards to an FB page that portrays hate speech and racist remarks: https://www.facebook.com/661031827315071*****a.661358573949063.1073741827.661031827315071/662474770504110/?type=1 .	The Complaints Bureau had investigated the link provided and found that the page had been removed.
250.	30/6/2014	Sim Wei Lim	Complaint on Facebook	The Complainant submitted a complaint with regards to menacing content on Facebook addressed at https://www.facebook.com/photo.php?fbid=26*****09949&set=a.166716386867181.1073741828.16689210203232&type=1&theater .	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
251.	1/7/2014	Tuan Haji Rahman	Complaint on Suria FM Radio Station on Ceria Pagi Programme	The Complainant submitted a complaint with regards to a game on Suria FM's programme which he alleged to contain elements of gambling.	The Complaints Bureau Chairman had advised the complainant that the game he alleged does not involved because it does not involved any money.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
252.	1/7/2014	Wong Woon Yee	Complaint on Defamation on Company Website	The Complainant submitted a complaint with regards to a website which had defame her company at http://learning****dpress.com/page/2/	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities since it was hosting outside Malaysia. However the Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) and MCMC for further deliberation and action.
253.	1/7/2014	Siti Kamarul	Complaint on Forum Lowyat	The Complainant alleged that the forum have posted negative remarks towards Malay and Islam.	The Complainant has been advised to lodge a report to the administrator of Lowyat and PDRM for further deliberation.
254.	1/7/2014	Norbibiyana	Complaint on P1 Services	The Complainant submitted a complaint with regards to identity theft and she was charged which then leads her to be black listed due to the unauthorized action done.	The Complaint Bureau advised her to refer to CFM as it deals with consumer and telecommunications matter.
255.	3/7/2014	MyCERT	Complaint on Facebook -Legasi Kongsi Gelap	The Complainant submitted a complaint with regards to a Facebook page which was alleged to contain menacing content addressed at https://www.facebook.com/pages/Lega****lap-Melayu-4/729596150412865 .	The complaint was dismissed because the posting had been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
256.	3/7/2014	Aan Wahid	Complaint on Celcom Services	The Complainant submitted a complaint with regards to services by Celcom.	The Complainant has been advised to forward the matter to CFM since it involves a consumer issue.
257.	3/7/2014	Mohd Asraf	Complaint on Instagram Fake Account	The Complainant alleged that a fake account has been created using his photo and mobile number at http://instagram****oryou	The Complainant has been advised to report to google administrator for further action.
258.	4/7/2014	Wong Khai Rhun	Complaint on Website cari Forum	The Complainant submitted a complaint with regards to members of the forum that practice slander and states hate speech: http://cforum2.cari.com.my/forum.ph****ad&tid=344039&extra=page%3D1 .	The Complaints Bureau advised to report directly to the Cari Forum administrator for further action.
259.	4/7/2014	Sebastian Ow	Complaint on Facebook - Defamating	The Complainant submitted a complaint with regards to a Facebook page which was alleged to contain false claim addressed at https://www.facebook.com/photo.php?v=308****2702829&set=vb.211762859001789&type=2&theater .	The complaint was dismissed because the posting had been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
260.	4/7/2014	Michelle	Complaint on Mobile Services	The Complainant submitted a complaint with regards to services by DiGi.	The Complainant has been advised to forward the matter to CFM since it involves a consumer issue.
261.	7/7/2014	Enna	Complaint on Scam SMS	The Complainant submitted a complaint with regards to an SMS scam claiming it from SHELL from +60145568204.	The Complaints Bureau advised the Complainant to request assistance from her telco service provider to block the number and to lodge a report to the PDRM for further action.
262.	7/7/2014	David	Complaint on Celcom Services	The Complainant submitted a complaint with regards to Celcom's charges.	The Complainant has been advised to forward the matter to CFM since it involves a consumer issue.
263.	8/7/2014	Lim Yi Ke	Complaint on Digi Services	The Complainant submitted a complaint with regards to services by DiGi.	The Complainant has been advised to forward the matter to CFM since it involves a consumer issue.
264.	9/7/2014	Siti Sarah	Complaint on Facebook -Defamation	The Complainant submitted a complaint with regards to an FB account that create slander onto her.	The Complaints Bureau advised the Complainant to lodge a report to the PDRM as it may be an offence under the Laws of Malaysia.
265.	9/7/2014	Fazarulfasha	Complaint on Facebook -Defamation	The Complainant alleged that she received threat messages from someone using Facebook name Byhah Najihah Nasir.	The Complainant advised to lodge a report directly to PDRM since it involve criminal activities.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
266.	9/7/2014	Syahira Maridan	Complaint on SMS Content	The Complainant submitted a complaint with regards to a SMS scam (from 60137412741) that requires her to click on a link which leads to her banking account. Requested action onto the link: http://goo.****BE8 .	The Complaints Bureau advised to acquire assistance from her telco service provider to block the number as well as lodge a report to the BNM for further action.
267.	9/7/2014	Nurazlin Irdawati	Complaint on Facebook https://www.facebook.com/pr*****php?id=100004372097985&fref=ts	The Complainant scam investment via Facebook webpage	The webpage has been removed from the said website.
268.	10/7/2014	Zulkify Othman	Complaint on SMS Scam	The Complainant alleged that he received an SMS scam which informed that he had won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
269.	10/7/2014	Ahmad Zulmat	Complaint on Website tripadvisor	The Complainant alleged his company did not give any permission to tripadvisor to promote their company and facilities.	The Complaints Bureau was opined it was inappropriate and not within CMCF jurisdiction to deal with the complaint. The Complainant has been advise to communicate with tripadvisor administrator for further queries.
270.	10/7/2014	Ahmad Zulmat	Complaint on website mudah	The Complainant alleged his company being declined to use Mudah's website for promotional activities	The Complaints Bureau was opined it was inappropriate and not within CMCF jurisdiction to deal with the complaint. The Complainant has been advise to communicate with Mudah administrator for further queries.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
271.	10/7/2014	Andy	Complaint on SMS Spam	The Complainant submitted a complaint with regards to a SMS scam (from: 0174076967) that requires her to click on a link which leads to her banking account. Requested action onto the link: http://goo.****BE8 .	The Complaints Bureau advised the Complainant to report the matter to the BNM, as it deals with fraud, for further action.
272.	10/7/2014	Muhammad Akramshah	Complaint on SMS Spam	The Complainant submitted a complaint with regards to a SMS scam.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
273.	10/7/2014	Soo Kok Hou	Complaint on SMS Spam	The Complainant submitted a complaint with regards to SMS spam that he received.	The Complaints Bureau advised to seek advise from his service provider on the PDPA 2010 and lodge a police report if necessary.
274.	10/7/2014	Feroze	Complaint on website yahoo malaysia	The Complainant alleged that Yahoo Malaysia tend to posted articles in which alleged to be abti-government.	The CMCF opined that it is not appropriate for CMCF to dealth with and advised the Complainant to forward the matter to MCMC for further deliberation.
275.	11/7/2014	Gan Kim Chan	Complaint on Malaysia Property Website	The Complainant claimed that his personal profile is still exposed to her previously active account and could not be removed.	The Complaints Bureau advised the Complainant to report the matter directly to the website's administrator and/or bring the matter to JPDP.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
276.	11/7/2014	Smartavg	Complaint on website mudah	The Complainant lodged a complaint with regards to someone had posted on Muday.my and using his pictures.	The complaint was dismissed because the posting had been removed.
277.	12/7/2014	Mohammad Firdaus	Complaint on porn Website	The Complainant had submitted a complaint with regard to a website that contain pornography.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities since the hosting outside Malaysia. The Complainant was advised to lodge a report to MCMC for further deliberation and action.
278.	13/7/2014	Ashutosh verma	Complaint on SMS Content	The Complainant submitted a complaint with regards to an SMS love story spam from 9161232422.	The Complaints Bureau advised the Complainant to bring the matter to his telco service provider to block the number.
279.	14/7/2014	Azril	Complaint on SMS Scam	The Complainant submitted a complaint with regards to a SMS scam.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
280.	16/7/2014	Muhammad Hasnul	Complaint on SMS Scam	The Complainant alleged that he has received SMS scam.	The Complainant has been advised to report to PDRM since scam is criminal act under the Penal Code. The CMCF jurisdiction also limited to spam e-mail, CMCF does not have authority to personal or private e-mail.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
281.	17/7/2014	Prof Madya Dr Rosnah	Complaint on SMS Scam	The Complainant claimed that her airtime was unconsciously charged on every SMS received which she did not subscribe from 0321643237. She claimed that the number belongs to 'macrokiosk'.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with telecommunications matter.
282.	18/7/2014	Haslina Hassan	Enquiry on MIM Regulations	The enquirer would like to know about relevant regulation that mandates MIM requirement.	The enquirer had been advised to direct with National Film Development Corporation of Malaysia (FINAS).
283.	19/7/2014	Nor Azizah	Complaint on Facebook	Hate remarks on Islam posted via https://www.facebook.com/****ewws.milev?fref=ts	The complaint was dismissed because the posting had been removed.
284.	19/7/2014	Nor Azizah	Complaint on CMCF website	The Complainant claims that rural areas find it hard to understand the language medium used in the CMCF website.	The Complaint Bureau highlighted that there are certain parts of the CMCF website that has been translated into Bahasa Malaysia, though not all, and currently in upgrading process.
285.	19/7/2014	Badrul Hesham	Complaint on Facebook	The Complainant submitted a complaint with regards to a Facebook's page which making hate speech.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
286.	19/7/2014	Lim Boon Guan	Complaint on penang fiber optik networks	The Complainant (Acct: 188801105) faced difficulty with his deposit refund from PenangFon Fiber Optic Networks due to their poor service.	The Complaints Bureau advised the Complainant to refer the matter to CFM as it deals with consumer and telecommunications services.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
287.	21/7/2014	Nur Fatihah	Complaint on SMS Spam	The Complainant submitted a complaint with regards to Celcom's charges.	The Complainant has been advised to forward the matter to CFM since it involves a consumer issue.
288.	22/7/2014	MyCERT	Complaint on Twitter Account	The Complainant lodged a complaint because there was a Twitter account that incite public.	The Complainant was advised to lodge a report directly to Twitter's administrator and may also report to the MCMC as the matter had involved racist issue.
289.	22/7/2014	Siti Nur Ayunie	Complaint on SMS Spam	The Complaint reported on unsubscribed service which Celcom charged her more than RM1000++ on her June-July billing.	The Complaints Bureau advised the Complainant to refer the matter to CFM as it deals with consumer issue and telecommunications matter.
290.	22/7/2014	Razali Rambli	Complaint on Facebook	Hate remarks on Islam posted via https://www.facebook.com/****jsraelproject#	The complaint was dismissed because the posting had been removed.
291.	23/7/2014	Sukhdev	Complaint on Telephone Services	The Complainant submitted a complaint with regards to telephone and streamyx services.	The Complainant has been advised to forward the matter to CFM since it involves a consumer issue.
292.	25/7/2014	Norzeeyani	Complaint on Facebook Content	The Complainant submitted a complaint with regards to defamation on Facebook.	The complaint was dismissed because there was incomplete and insufficient details on this matter.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
293.	26/7/2014	Azam Aziz	Complaint on pornography website	The blog alleged contained pornography material and not suitable for people underage posted on http://tanda****jelaki.blogspot.com/	The Complainant advised to lodge a report to blogspot.com's Administrator for further deliberation.
294.	26/7/2014	Teoh	Complaint on charged Voicemail scam	The Complainant claimed that he received more than 17 voicemails that charged him RM51.00 for two (2) days.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with consumer and telecommunications matter.
295.	29/7/2014	Wan Musyrif	Complaint on Facebook being hacked	The Complainant submitted a complaint with regards to your Facebook's account being hacked.	The Complaints Bureau had advised the Complainant to report directly to Facebook's administrator.
296.	30/7/2014	Chan Ling Ling	Complaint on Facebook	The Complainant submitted a complaint with regards to her photos had been used by unknown person.	The Complaints Bureau had informed the Complainant that the mentioned content had been removed and no longer available.
297.	30/7/2014	Kho Soh Koon	Complaint on SMS Content	The Complainant received several SMS which raise the feeling of disgust from the content.	The Complaints Bureau advised to report directly to the PDRM for further action as it deals with prostitution services.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
298.	30/7/2014	Kho Soh Koon	Complaint on gmail account	The Complainant alleged that he has received harassing comment via her gmail account	The complaint is not within the CMCF's jurisdiction. The CMCF's does not have authority to enquire with regards to personal/private email. The Complainant has also advised to lodge a complaint with Polis Diraja Malaysia (PDRM).
299.	31/7/2014	Hertonnye	Complaint on Instagram Fake Account	The Complainant submitted a complaint with regards to an Instagram user which was alleged to post menacing content.	The Complaints Bureau had advised the Complainant to report directly to Instagram's administrator.
300.	31/7/2014	Shiro Beego	Complaint on Instagram Fake Account	The Complainant submitted a complaint with regards to an Instagram user which was fake account and alleged to post menacing content.	The Complaints Bureau had advised the Complainant to report directly to Instagram's administrator.
301.	31/7/2014	Nicholas Tung	Complaint on Unsolicited Digi video	The Complainant claimed that he received an unsolicited video service from Digi that charged them RM2.00 for each video. This occur when he reload his airtime and would drain down his airtime till RM0.00.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with consumer and telecommunications matter.
302.	1/8/2014	Kovalan	Complaint on Facebook	The Complainant alleged that the webpage addressed at https://m.facebook.com/profile.php*****6764538068986 has misused his photo.	The Complainant was advised to report to Facebook's administrator on the raised matter.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
303.	2/8/2014	Tan Seng Poh	Complaint on SMS Scam	The Complainant lodged a complaint with regards the SMS spam he had received.	The Complaints Bureau had advised the Complainant via e-mail on steps to stop receiving SMS spam.
304.	2/8/2014	Lilian	Complaint on scam website	The Complainant lodged a complaint with regards to a scam website.	The Complaints Bureau had advised the Complainant to lodge a report with Polis Di Raja Malaysia (PDRM).
305.	4/8/2014	Sin Yin	Complaint on Unsubscribe SMS Services	The Complainant request advise on how to block the unsolicited SMS that charged her and how to get refund in the future as she was victimized from 36696 (Two Tale Marketing Sdn Bhd).	The Complaint Bureau deliberated on ways to stop short code SMS and advised the Complainant to refer to CFM as it deals with consumer and telecommunications matters.
306.	4/8/2014	Hyder Ali	Complaint on Facebook	The Complainant alleged that he had paid RM 20 to get member access to administrator of Facebook group Pesta Buat Bisnez online. Unfortunately, he had not given access to the group.	The Complaints Bureau has advised the Complainant to report to Polis Diraja Malaysia since it involved scam activities.
307.	5/8/2014	Siti Nani Shaarani	Complaint on SMS Spam	The Complainant submitted a complaint with regards to SMS spam that she received.	The Complaints Bureau advise the Complainant to ignore the SMS and lodge a police report if necessary.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
308.	6/8/2014	Julia Soh	Complaint on Facebook Fake Account	The Complainant submitted a complaint with regards to Fake Facebook account with the name 'Jules Clothing' and tried to gain information from her contacts at: https://www.facebook.com/profile.php?*****7438275625 .	The Complaints Bureau found that the Facebook account has been removed. Moreover, the Complainant was advised on steps on how to report directly to Facebook's administrator and encourage to report to the police if it is an act of defamation in the future.
309.	6/8/2014	Firza Omar	Complaint on Inappropriate Photos For Advertisement	The Complainant alleged that photos used at http://list.goo10.my/item/2014-NEW-FLA*****18429?jaehuid=MY20023940 are very inappropriate especially for teenagers.	Case closed since the alleged content has been removed from the said website.
310.	6/8/2014	Nicholas Tung	Complaint on SMS Scam	The Complainant claimed that he received an unsolicited video service from Digi that charged them RM2.00 for each video. This occur when he reload his airtime and would drain down his airtime till RM0.00.	THE Complainant has been advised to lodge a report to CFM for further action.
311.	7/8/2014	Firza Omar	Complaint on Inappropriate Photos For Teenagers	The Complainant reported that there is an inappropriate photo at the URL: http://list.goo10.my/item/2014-NEW-FL*****0818429?jaehuid=MY20023940 .	The Complaints Bureau found that the image and page have been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
312.	7/8/2014	Ong Kang Meng	Complaint on Online Content been Hacking	The Complainant alleged that his email account has been hacked for many times.	The Complainant has been advised to lodged a report to Cybersecurity Malaysia and Polis Diraja Malaysia on the matter raised.
313.	8/8/2014	Raudzatul Fathiyah Mohd Said	Complaint on Facebook	The Complainant submitted a complaint with regard to an advertisement on Facebook.	The Complaints Bureau advise the Complainant to directly complaint to Facebook's administrator.
314.	8/8/2014	Shahizan Effendi bin Khamis	Complaint on Internet Services - p1 Wi Max	The Complainant submitted a report with regards to P1 Wimax poor services in his area.	The Complaints Bureau advised the Complainant to bring the matter to CFM for further action.
315.	8/8/2014	Nicholas Tung	Complaint on Unsolicited Digi Videos	The Complainant alleged that his mobile phone has been charged for RM 2.00.	THE Complainant has been advised to lodge a report to CFM for further action.
316.	10/8/2014	Ahmad Hamdi	Enquiry on Courier System	The Complainant submitted an enquiry about courier system.	The Complainant had been advised to forward his complaint / question to Pos Malaysia.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
317.	11/8/2014	MyCERT - Cyber999	Complaint on Facebook- Abusive Content on Islamic Religion	The Complainant claimed that this is the second time she reported on abusive content in Facebook with regards to Cyber-Religious Harassment.	The Complaints Bureau had found one complaint from MyCERT and the Facebook page is no longer active. The Complaints Bureau deliberated further on stepson how to report directly to Facebook admin and in some cases may be dealt with PDRM.
318.	11/8/2014	Nigel Gui Wing Leung	Complaint on over charges incurred for Celcom Services	The Complainant alleged that his mobile phone has been over charged by Celcom.	The Complainant has been advised to lodge a report to CFM for further action.
319.	11/8/2014	Sunny Mae	Complaint on Facebook	The Complainant had submitted a complaint with regard to threatened message on Facebook.	The Complainant had been advised to lodge a report to Polis DiRaja Malaysia (PDRM).
320.	11/8/2014	Fasya Neza	Complaint on Website	The Complainant had submitted a complaint with regards to a website that reveals personal data.	The Complaints Bureau advised the Complainant to bring the matter directly to JPDP for further action.
321.	12/8/2014	Nurul Cynthia	Complaint on over charges incurred by Celcom Services	The Complainant alleged that his mobile phone has been over charged by Celcom.	The Complainant has been advised to lodge a report to CFM for further action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
322.	13/8/2014	Zehan Asyraf binti Jamel	Complaint on Scam - Online Banking	The Complainant had submitted a complaint with regard to cheating online.	The Complaints Bureau had advised the Complainant advised to lodge a report to Polis DiRaja Malaysia (PDRM).
323.	13/8/2014	JK Chay	Complaint on SMS Spam	The Complainant submitted a complaint with regards to an SMS content that offers escort service.	The Complaints Bureau had advised the Complainant to lodge a report to PDRM as it may be an offense in Laws of Malaysia (Penal Code).
324.	14/8/2014	Nor Fadzilah Che Lah	Complaint on Hacked Facebook	The Complainant alleged that his Tagged account has been hacked and photos stolen for fake profile addressed at http://www.tagged.com/profile.html?uid=6011*****state=4_0	The Complainant has been advised to report to Cyber Security Malaysia on hacking activities along with Tagged.com administrator with regards to the matter.
325.	15/8/2014	MyCERT- Cyber999	Complaint on Pornographic Website	The Complainant had submitted a complaint with regard to website that contain pornography content.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities since the website base in United States. The Complainant was advised to lodge a report to MCMC for further deliberation and action.
326.	18/8/2014	Fatin Liyana Binti Hasbi	Complaint on Hacked Facebook	The Complainant lodged a complaint with regards to her FB and Yahoo! account were hacked and she was defamed.	The Complaints Bureau advised her to lodge a police report as well as to report directly to the respective website administrator.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
327.	18/8/2014	Mohd Aliff Bin Yakub	Complaint on Facebook	The Complainant had submitted a complaint with regard to status update on Facebook that insulting people.	The Complainant was advised to lodge a report to Facebook's administrator and also to MCMC for further deliberation and action.
328.	18/8/2014	Muhd Zaki Azre Bin Redzuan	Complaint on Facebook - Threat	The Complainant claimed that he was threatened by a Facebook user 'Syafira Serina' due to his cancellation of the accused service.	The Complaints Bureau advised the Complainant to report to PDRM as it may be an offense to the Penal Code of the Laws of Malaysia.
329.	18/8/2014	Iskandar	Complaint on Porn Website	The Complainant alleged that the website blog addressed at http://gadis*****nakal.wordpress.com/ posted pornography pictures	The Complainant advised to lodge a report to wordpress.com's administrator on the said matter.
330.	19/8/2014	Mohd Kamaruzaman B Hasan	Complaint on SMS scam	The Complainant submitted a complaint with regards to a SMS scam received from 66999.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
331.	20/8/2014	MyCERT-Cyber999	Complaint on Porn Website	The Complainant had submitted a complaint with regard to website that contain pornography content.	The Complaints Bureau found that the alleged complaint have been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
332.	22/8/2014	Mahathir Malek	Complaint on Blogspot	The Complainant alleged that the Blogger has posted materials on her blog that will bring disrepute to MMU which addressed at http://www.malaysianfootprint.blogspot.com****ed-when-i-was-in-multimedia.html	The Complainant has been advised to lodge a report to Polis Diraja Malaysia (PDRM) since it involve criminal act on denigrating reputation and personal attack to the staff and students of MMU.
333.	23/8/2014	Tan Kin Seng	Complaint on SMS Scam - Digi	The Complainant submitted a complaint with regards to a SMS scam received from 22030.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
334.	26/8/2014	Norfarazua Mohd Jaafar	Complaint on Image Violation and sexual harassment	The Complainant claimed that there is a FB (BTT Forever) page that stole images, specifically women, and made slander statements.	The Complaints Bureau advised to bring the matter to the PDRM as well as to the FB Administrator for further action.
335.	26/8/2014	Kelvin	Complaint on http://cytolog.blogspot.com/	The Complainant had submitted a complaint with regard to content on a blog which was alleged to be illegal in Malaysia.	The Complaints Bureau has advised the Complainant to lodge a complaint with the blogger's administrator as the matter is not within the scope and purview of the Bureau as it involves a website which is registered outside Malaysia.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
336.	27/8/2014	Haniza binti Hanafi	Complaint on Defamatory Statements towards UniKL	The Complainant claimed that defamatory statements were made against UniKL on a blog at: http://unik****gspot.com .	The Complaints Bureau advised the Complainant to bring the matter to the PDRM as it may be an offense under the Laws of Malaysia as well as to report directly to blogspot administrator.
337.	27/8/2014	Ho Teck Lim Alex	Complaint on Bad Service 'Yes'	The Complainant alleged that his YES device fail to function and seek for amicable resolution.	The Complainant was advised to lodge a report to CFM for their further action since it involved billing issues.
338.	27/8/2014	Ahmad Zahran Bin Ahamd Azri	Complaint on mudah.my website	The Complainant had submitted a complaint that he had been cheated in www.mudah.my.	The Complaint Bureau had informed the complainant that the content had been removed.
339.	28/8/2014	Mohamad Zulfahmi	Complaint on Facebook	The Complainant claimed that a FB page had stole and posted slander on individuals which they harm mostly women.	The Complaints Bureau advised the Complainant to bring the matter to PDRM as well as to lodge a report to FB Administrator.
340.	28/8/2014	Lim Tek Wee	Complaint on SMS Scam	The Complainant mobile phone number has been charged for unwanted SMSes received	The Complainant was advised to lodge a report to CFM for their further action since it involved billing issues.
341.	28/8/2014	Muhammad Sharifuddin	Complaint on Celcom Services	The Complainant had submitted a complaint with regard to bad services by Celcom.	The complaint had treated as closed because the Complainant had also lodge the complaint to CfM.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
342.	28/8/2014	Mar Aqma	Complaint on Wifi P1	The Complainant claimed that P1 had charged her with unreasonable charges on her lost broadband as well as on her bills.	The Complaints Bureau had advised the Complainant to bring the matter to CFM as it deals with consumer and telecommunications matter.
343.	28/8/2014	Jaya Prakash Manohar	Complaint on Unauthorised Content Published	The Complainant alleged that content on http://www.ohdailyjobs.com/agen-si-peke*****uitment-sdn-bhd/ has been uploaded without his company's consent.	Case closed since the content in question has been removed from the said website.
344.	28/8/2014	Flower	Complaint on Illegal Forex Trading Website	The Complainant had submitted a complaint with regards to an Illegal Forex trading website in Malaysia addressed at http://www.ea*****ading.com/ and http://trade.ea*****ading.com:8080/	The Complaints Bureau has given the opinion on the matter and advised the Complainant to bring the matter to PDRM and BNM as it deals with monetary means.
345.	29/8/2014	Zahari Hamidon	Complaint on Youtube Content	The Complainant claimed that he received a threat from an unknown person from Skype to post a video that would ruin his reputation at: http://youtu*****VryogY .	The Complaints Bureau advised to bring the matter to the PDRM as it may be an offense under the Penal Code of the Laws of Malaysia. Furthermore, the video has been removed.
346.	30/8/2014	Azhalizuan	Complaint on Defamation by lowyat.net	The Complainant alleged that the defamatory comments posted on Lowyat.net forum in which denigrate his business reputation.	The Complainant was advised to lodge a report to Polis Diraja Malaysia (PDRM) since it involved criminal act on defamatory activities



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
347.	30/8/2014	Mohd Faizal Karim	Complaint on Maxis Services	The Complainant had submitted a complaint with regard to bad services by Maxis.	The complaint had treated as closed because the Complainant had also lodge the complaint to CfM.
348.	2/9/2014	Mary	Complaint on Telecommunication Services	The Complainant claimed that Digi had provided the wrong package that, in the end, burdens in form of payments.	The Complaints Bureau advised on referring the matter to CFM as it is in the matter of consumer and telecommunications.
349.	2/9/2014	Nur Faizah Ab Wahid	Complaint on SMS Scam - Shell	The Complainant alleged that she receive SMS Scam from shell Malaysia.	The Complainant was advised to lodge a report to Polis Diraja Malaysia (PDRM) since it involved criminal act on scam activities
350.	3/9/2014	Muhammad Hafiz Bin Wazir	Complaint on mudah.my website	The Complainant had submitted a complaint that he had been cheated at www.mudah.my.	The Complaint Bureau had informed the complainant that the content had been removed and no insufficient information.
351.	3/9/2014	Mohd Taha	Complaint on TM Services	The Complainant claimed that he is experiencing bad Internet connection from TM as well as from their customer service.	The Complainant was advised to lodge a report to CFM for their further action.
352.	4/9/2014	Johan Bin Mansur	Complaint on Digi Services	The Complainant had a problem to migrate his Digi line to Onexox.	The Complainant was advised to lodge a report to CFM for their further action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
353.	4/9/2014	Nurul Farahin Sabarudin	Complaint on Instagram and wechat account been hacked	The Complainant had submitted a complaint that she had been threatened on Instagram and Wechat application.	Threat is considered a crime under the Penal Code (Act 574). Pursuant to that, the Complainant has been advised to lodge a report with the Polis Diraja Malaysia (PDRM) for their deliberation and action (if any).
354.	4/9/2014	Mohd Azali Mohd Tajuddin	Complaint on Fake M2U website	The Complainant claimed that he was invited to a fake Maybank2u website that seems like a scam.	The Complaints Bureau had advised the Complainant to bring the matter to the PDRM as it involves phishing.
355.	5/9/2014	Shahrizal Badlishah	Complaint on Klasik National Radio Station	The Complainant had submitted a complaint with regard to 99.4 FM poor signal.	The Complaints Bureau has given the opinion on the matter and advised the Complainant to lodged the complaint to the broadcaster or he may direct to CFM.
356.	5/9/2014	Muhammad Sharifuddin	Complaint on Celcom Services	The Complainant claimed that he receives bad services from celcom.	The Complaints Bureau had advised to bring the matter to CFM as it deals with consumer and telecommunications.
357.	5/9/2014	Sharon Lee	Complaint on SMS Spam	TheComplainant received unwanted SMS spam from Maxis	The Complainant was advised and educated to stop OR unsubscribe all the SMSes
358.	5/9/2014	Kheirulnaim	Complaint on Mudah account been hacked	The Complainant had submitted a complaint that his email account had been used by someone at www.mudah.my.	The Complaints Bureau has given the opinion on the matter and advised the Complainant to change his password.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
359.	6/9/2014	Agnes Lim Cheng Woon	Complaint on TM Services	The Complainant claimed that she her complaint was not entertained by TM caused by TM technicalities.	The Complaints Bureau had advised to bring the matter to CFM as it deals with consumer and telecommunications.
360.	7/9/2014	Roops	Complaint on TM Services	The Complainant alleged that his Unifi still not being downgraded after request has been made to TM.	The Complainant was advised to lodge a report to CFM for their further action.
361.	7/9/2014	Ahmad Baihaqi	Complaint on Facebook - Threat	The Complainant had submitted a complaint that he had received threatened message on Facebook	The Complaints Bureau noted that the Complainant had lodge a report with the Polis Diraja Malaysia (PDRM) for their deliberation and action (if any). He also had been advised to lodge a report with MCMC.
362.	7/9/2014	Edrick Lim	Complaint on SMS Scam	The Complainant claimed that he receives several scams from a person by the name 'Andrin Chew' in Garena's website requesting the Complainant for money for quite a number of time.	The Complaints Bureau advised the Complainant to bring the matter to the PDRM as it may be an offense against the Penal Code (Section 420) of the Laws of Malaysia.
363.	8/9/2014	Calvin Ng	Complaint on P1 Wimax	The Complainant had a problem with his P1 Wimax connection and wanted to get resolution.	The Complainant was advised to lodge a report to CFM for their further action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
364.	8/9/2014	Siti Aminah	Complaint on Facebook	The Complainant had submitted a complaint with regard to Facebook page that used bad words.	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the Bureau.
365.	9/9/2014	Nunyanun Dowh	Complaint on Unauthorized Use of Personal Picture in Social Media	The Complainant claimed that her pictures were taken without her permission and posted on FB and blogspot though she deleted it since 2013.	The Complaints Bureau advised the Complainant to lodge a report to the PDRM and directly report to FB as well as blogspot administrator.
366.	9/9/2014	Mohd Afiq	Complaint on Astro IPTV Services	The Complainant alleged that he still not received ASTRO IPTV service to the date.	The Complainant was advised to lodge a report to CFM for their further action.
367.	9/9/2014	Siti Aisah Binti Shaaban	Complaint on Facebook	The Complainant had submitted a complaint with regard to Facebook page that used her photo.	The Complaint Bureau had informed the complainant that the content had been removed.
368.	9/9/2014	Mohd Arief Abd Aziz	Complaint on SMS Scam	The Complainant alleged that his mobile number has been charged for SMS received from short code number.	The Complainant advised to lodge a report to CFM for their further action.
369.	10/9/2014	Ng Ping Fong	Complaint on TM Services	The Complainant had submitted a complaint with regard to services by TM.	The complaint had treated as closed because the Complainant had also lodge the complaint to CfM.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
370.	10/9/2014	Chew Hock Chai	Complaint on Portable line problem	The Complainant is complaining on behalf of his wife whereby he experienced difficulties with switching telcos from TuneTalk to Digi.	The Complaints Bureau advised the Complainant to refer the matter to CFM as it deals with consumer and telecommunications issue.
371.	10/9/2014	Rasidah Ghazali	Complaint on JPN Fake Website	The Complainant alleged that there were fake websites created using the name of Jabatan Pendaftaran Negara (JPN) AT 1. http://www.jpn.com.my and http://www.jpn.my .	Cased closed since the said websites were no longer available online.
372.	11/9/2014	Kok soo chee	Complaint on TM Streamyx Service	The Complainant had submitted a complaint with regard to services by TM.	The Complaints Bureau noted that the Complainant had lodge a report with the TM Service Centre for their deliberation and action (if any). He also had been advised to lodge a report with CFM.
373.	11/9/2014	Sharon K	Complaint on Calls from Telekom	The Complainant claimed that she received miss calls from a number which she believes from the Telekom sales department.	The Complaints Bureau had found that the complaint is lack of details. However, the Complainant was advised to bring the matter to her telecommunication service provider to block the number and lodge a police report (if necessary).
374.	11/9/2014	Siti Aishah Shaaban	Complaint on Facebook Account	The Complainant alleged the her picture has been used without consent on https://www.facebook.com/361693353983230/photos/a.361819210637311.10****361693353983230/375017615984137/?type=1&theater	Case closed since the alleged content was no longer available on the said website.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
375.	11/9/2014	Ng Ping Fong	Complaint on TM Unifi	The Complainant had submitted a complaint with regard to services by TM.	The complaint had treated as closed because the Complainant had also lodge the complaint to CfM.
376.	11/9/2014	Muhd Fairoz Amini	Aduan sindikit penipuan kad kredit	The Complainant claimed that he received scam calls from 03-91001208 and several Financial Institution (RHB and AmBank) claiming that he owed the bank from a credit card bills which he did not have.	The Complaints Bureau advised to bring the matter to the respected banks to inform them the situation and lodge a report to the PDRM.
377.	11/9/2014	Raja Dhiyauddin Bin Raja Aziz	Aduan penggunaan gambar thumbnails di youtube	The Complainant alleged that there was an indecent picture of thumbnail using the Upin and Ipin name.	The Complainant was advised to lodge a complaint to Youtube's administrator for the alleged content to be removed.
378.	12/9/2014	Amran	Complaint on Celcom Services	The Complainant had submitted a complaint with regard to services by Celcom.	The Complainant was advised to lodge a report with CFM for further action.
379.	12/9/2014	MyCERT	Aduan terhadap penghinaan ke atas budaya dan DS Rosmah	The Complainant claimed that there has been seditious statements made on FB with by a YB on FB: https://m.facebook.com/story.php?story_f*****8656428357&id=108713149189581 .	The Complaints Bureau advised the Complainant to bring the matter directly to FB administrator to request for removal as well as to lodge a report to the PDRM as it may be an offence under the Penal Code and/or Defamation Act 1957.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
380.	12/9/2014	Mohan Sathasivam	Complaint on Telekom Services	The Complainant alleged that his Streamyx had its service disrupted and request for resolution from TM.	The Complainant was advised to lodge a report with CFM for further action.
381.	13/9/2014	Siti Rafidah Rosalant	Complaint on http://billing.bluevyhost.com/	The Complainant had submitted a complaint with regard to a website that alleged contain fraud content.	The Complainant was advised to lodge a report to Polis Diraja Malaysia (PDRM) since it involve criminal act on fraud and scam.
382.	14/9/2014	Mao Hua Lee	Complaint on P1 Services	The Complainant is a representative from Hotel Le Tian Sdn Bhd, Johore Bahru with regards to P1 services.	The Complaints Bureau advised the Complainant to bring the matter to CFM for further action.
383.	15/9/2014	Ann Wong Renn Ai	Complaint on Facebook - Defamation	The Complainant alleged that Facebook page addressed at https://www.facebook.com/my.cosp*****ssions has continuously slander and defame her reputation.	The Complainant was advised to lodge a report to Polis Diraja Malaysia (PDRM) since it involve criminal act on defamation.
384.	15/9/2014	MyCERT	Complaint on URL link casino	The Complainant had submitted a complaint with regard to a gambling website.	The Complainant was advised to lodge a report to MCMC and Polis Diraja Malaysia (PDRM) since it involve criminal act on gambling.
385.	15/9/2014	Steven Y	Complaint on Bad Service for Red One	The Complainant claimed that he received unsatisfactory service from Red One.	The Complaints Bureau received an e-mail notification from the Complainant that the case was solved.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
386.	16/9/2014	Mohamad Irtidzad bin Razali	Complaint on Maxis Broadband	The Complainant alleged that his broadband cannot be connected for several days.	The Complaints Bureau advised the Complainant to bring the matter to CFM for further action.
387.	17/9/2014	Siti Northoharah	Complaint on received call from unknown person	The Complainant had submitted a complaint with regard to unknown number which called her daily.	The Complaints Bureau had advised the Complainant to lodge a complaint to Telco provider to block the numbers. She also may lodge a report with PDRM.
388.	17/9/2014	Mohd Faizul bin Ismail	Aduan mengenai menggugat semangat keharmonian Sabah	The Complainant claimed that the FB page https://www.facebook.com/pages/1-Juta-Rak****ia-Benci-Born****0749847521569 made seditious statements that could encourage conflict in the country.	The Complaints Bureau found that the Facebook page has been removed.
389.	17/9/2014	Kit Chong	Complaint on threatening email	The Complainant alleged that his company received a threatening email from someone.	The Complainant was advised to make a follow-up report to PDRM since it involve criminal act.
390.	18/9/2014	Lim Wen Peng	Complaint on Scam Website	The Complainant had submitted a complaint with regard to scam website.	The Complaints Bereau noted that the Complainant had lodge a report with the Polis Diraja Malaysia (PDRM) for their deliberation and action (if any). He also had been advised to lodge a report with MCMC.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
391.	18/9/2014	Keenu	Aduan penganiyaan bil celcom	The Complainant claimed that he was billed from celcom though he did not use the service. Furthermore, his complaints were not entertained by celcom.	The Complaints Bureau had advised to bring the matter to CFM for further action.
392.	18/9/2014	Mardiana Yusril	Complaint on pornography, assault and threat using photo in Facebook	The Complainant alleged that she received a personal message from unknown person who had superimposed her picture into pornography and use it to threat her.	The Complainant has been advised to lodge a report to Polis Diraja Malaysia (PDRM) for further investigation and action.
393.	18/9/2014	Nazia	Complaint on a website.	The Complainant had submitted a complaint with regard to a website that used her picture.	The Complaint Bureau had informed the complainant that the content had been removed.
394.	18/9/2014	Mahfuzah	Complaint on www.facebook.com/ubatgugurkandungan	The Complainants claimed that there are abortion pills sold at: https://www.facebook.com/ubatgugurkandungan . The Complainant request the CMCF to remove the content.	The Complaints Bureau advised to report directly to Facebook administrator for content removal.
395.	18/9/2014	Ben Mah	Complaint on illegal usage of company name and profile	The Complainant alleged that www.jobs-my.com has posted her company profile without the company's consent.	The Complainant has been advised to lodge a report to Jabatan Perlindungan Data Peribadi, Kementerian Komunikasi dan Multimedia Malaysia for further action



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
396.	18/9/2014	MyCERT	Complaint on Pornography website	The Complainant had submitted a complaint with regard to a pornographic website addressed at http://***erotis.com/ .	The matter was referred to the MCMC for the Commission's further action given that websites which are registered outside Malaysia are not within the jurisdiction of the CMCF's Complaints Bureau.
397.	19/9/2014	Nokiasu	Complaint on https://forum.lowyat.net/e*****/3353330 topic discussion	The Complainant claimed that seditious remarks were made at https://forum.lowyat.net/e*****/3353330 .	The Complaints Bureau advised the Complainant to bring the matter directly to Low Yat Forum's administrator as well as to lodge a report to the PDRM as it may be an offence under the Sedition Act 1948.
398.	20/9/2014	Norita Ishak	Complaint on Astro services	The Complainant alleged that she had issues on Astro services when she did account cancellation	The Complainant has been advised to lodge a report to CFM for further action.
399.	20/9/2014	Jenietha A/P Sathasivam	Complaint on Facebook	The Complainant's image was uploaded illegally on Facebook (FB) with libel statements made with the intention of an act of defamation.	The Complaints Bureau (CB) advised to lodge a police report directly to the FB administrator as CB's jurisdiction is limited.
400.	21/9/2014	Wei Xuan Wong	Complaint to DIGI	The Complainant submitted a complaint on Digi's telecommunication service as his request was not entertained by the telco to switch plan and/or extend the validity of airtime as, he claimed, it is used by an old citizen.	The Complaints Bureau advised to refer the matter to CFM as it deals with consumer and telecommunications matter.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
401.	22/9/2014	Boon Yan Yeo	Complaint on Intercepted of Telekom House Phone	The Complainant alleged that his fixed home number being hacked .	The Complainant has been advised to enquire further to TM for further deliberation and report to PDRM for prevention purposes.
402.	22/9/2014	Safia Sidek	Complaint on Celcom billing and services.	The Complainant had submitted a complaint with regard to Celcom billing issue.	The Complaints Bureau noted that the Complainant had lodge a report with the Celcom for their deliberation and action (if any). She also had been advised to lodge a report with CFM.
403.	23/9/2014	Shafiq Roslan	Complaint on Facebook Content	The Complainant claimed that an FB user (www.facebook.com/azmn.shrfdn) stole women pictures to advertise it in pornographic websites: www.m*****ati.tumblr.com ; www.m*****atiblog.webs.com ; www.m*****ati.weebly.com .	The Complaints Bureau advised to report the matter directly to respective website administrators, lodge a report to the PDRM and/or MCMC for further action as it may be an offence under Penal Code.
404.	24/9/2014	Nilawani Mokhtar	Complaint on blogspot.com addressed at http://82-pelita****ogspot.com	The Complainant alleged that the weblog posted obscene material and request for removal.	The Complainant advised to lodge a report to blogspot administrator for further deliberation.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
405.	24/9/2014	Syarifah Nurul Huda	Complaint on SMS Scam	The Complainant alleged that he received an SMS scam which charged her bill.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
406.	24/9/2014	Nilawani Mokhtar	Complaint on Facebook Content	The Complainant claimed that embarrassing photos were posted on a website without owner's concern: https://www.facebook.com/pages/Giler-Self****61289032795 .	The Complaints Bureau advised the Complainant to report directly to FB administrator as well as the PDRM for further action.
407.	24/9/2014	Suresh Muniady	Complaint on Digi Services	The Complainant had submitted a complaint with regard to services by Digi.	The Complaints Bureau advised the Complainant to report with CFM since it was consumer issue.
408.	24/9/2014	Mary	Complaint on Digi Telecommunication	The Complainant claimed that Digi had cheated their customers (with evidence).	The Complaints Bureau advised to refer the matter to CFM as it is in the matter of consumer and telecommunications.
409.	24/9/2014	Noraida Abdul Rahim	Complaint on Facebook	The Complainant alleged fake profile has been created using her identity	The Complainant advised to report directly to Blogspot administrator for further deliberation.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
410.	25/9/2014	Jumiyah Bakar	Complaint on Facebook Content	The Complainant had submitted a complaint with regard to a Facebook page that contain indecent photos.	The Complaints Bureau advised the Complainant to report directly to FB administrator as well as the MCMC for further action.
411.	25/9/2014	Jumiyah Bakar	Complaint on Facebook Content	The Complainant claimed that a FB page posts nude and unhealthy images at: https://www.facebook.com/ba***jethotzjer .	The Complaints Bureau advised to bring the matter to the PDRM and report directly to the FB administrator for further action as it deals with defamatory act.
412.	25/9/2014	Mohan Sathasivam	Complaint on Resolution Notification	The Complainant had submitted a complaint with regard to services by TM.	The Complaints Bureau advised the Complainant to report with CFM since it was consumer issue.
413.	26/9/2014	Mahindran	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page that share photos without permission.	The Complaint Bureau had informed the complainant that the page is no longer available and had been removed.
414.	26/9/2014	Ali Afzan Syah Ali Fauzi	Aduan di Fitnah dan di aniaya di Laman Sosial	The Complainant lodged a complaint as he has been defamed on several social network including Cari Forum, Blogspot, and Facebook (FB).	The Complaints Bureau advised to report directly to the administrators of FB and Blogspot as well Cari Forum as to lodge a police report on the slander act.
415.	26/9/2014	Tamilmalar A/P Arachanam	Complaint on http://www.facebook.com/jbvandi	The Complainant alleged that the webpage posted photos of girls from various resources.	The CMCF cannot find the webpage in question and therefore dismissed the case.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
416.	27/9/2014	Fatin Syahirah Shahiruddin	Complaint on spreading photos via email	The Complainant lodged a complaint as she has been humiliated via email.	The Complaints Bureau had advised the Complainant to lodge a police report and also to Cyber Security.
417.	27/9/2014	Nordin Mohd Diah	Complaint on SMS Scam	The Complainant claimed that his airtime was deducted even though he did not subscribe for any SMS service.	The Complaints Bureau advised to bring the matter to CFM as well as his telco provider for further action.
418.	28/9/2014	Suki Teoh	Complaint on DIGI - Charges without Consent	The Complainant claimed that his airtime was deducted even though he did not subscribe for any SMS service.	The Complaints Bureau advised to bring the matter to CFM as well as his telco provider for further action.
419.	28/9/2014	Jasni Bin Zain	Complaint on Facebook	The Complainant had submitted a complaint with regard to a Facebook page that use his mobile number.	The Complaints Bureau advised him to report directly to Facebook administrator.
420.	29/9/2014	Salmiza Mohd Saad	Complaint on website scam and SMS scam	The Complainant claimed that a website scam and Mobile Content Service (Moblife TV Sdn Bhd) had charged her which was directed by JobandCash.com.	The Complaints Bureau advised to bring the matter to CFM for further action.
421.	29/9/2014	Sarifudin Yunus	Complaint on Fraud website	Scam email received by the Complainant via his personal e-mail who claim to offer cheat fund.	The Complainant advised to report directly to PDRM since it involve criminal activities. The CMCF does not deal with personal/private emails.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
422.	29/9/2014	MyCERT	Complaint on a website	The Complainant had submitted a complaint with regard to a website that contain racial issue.	The Complaints Bureau advised the Complainant to bring to MCMC since the matter contain political and racial issue.
423.	29/9/2014	Bettina Kerk	Complaint on receiving SPAM Whatsapp	The Complainant claimed that she/he has been receiving spam messages from 'WhatsApp'.	The Complaints Bureau show steps on how to block the sender since it deals with WhatsApp accessibility.
424.	29/9/2014	DZ Malek	Complaint related to content via medium electronic	The Complainant alleged that she had been cyberbullied on Facebook and her pictures have been superimposed which denigrate her reputation.	The Complainant advised to report to PDRM since it involve criminal offence of Cyberbullying and also to report to Facebook Administrator for further action.
425.	29/9/2014	Mohd Shahrul Ridzuan	Complaint on P1 Wimax Services	The Complainant had submitted a complaint with regard to services by P1 Wimax.	The Complaints Bureau advised the Complainant to bring the issue to CFM.
426.	29/9/2014	Francis Loh KC	Complaint on Threat & Extortion via Mobile Phone and Facebook	The Complainant and daughter claimed that they were threatened by 'Augustine Loh' (0125285771/0165329471).	The Complaints Bureau advised the Complainant to bring the matter to the PDRM as it may be an offence under the Penal Code of the Laws of Malaysia.
427.	30/9/2014	Andy Loh	Complaint on Maxis Coverage	The Complainant had submitted a complaint with regard to Maxis coverage.	The Complaints Bureau advised the Complainant to bring the issue to CFM.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
428.	30/9/2014	Kamal	Complaint on www.seacen.org	The Complainant requested to remove his name from his previous workplace's website.	The Complaints Bureau received correspondence from Seacen's Deputy Director, Brian Nunis, which claimed that the Complainants' information was removed.
429.	30/9/2014	Alston Yo	Complaint on TM Streamyx Service	The Complainant had submitted a complaint with regard to services by TM.	The Complaints Bureau noted that the matter had been forwarded to CFM.
430.	30/9/2014	M Norazrun	Complaint on Celcom Services	The Complainant claimed that her personal information was revealed by telco due to some technicalities.	The Complaints Bureau advised to lodge a complaint to CFM for further action (if any) since he has referred to JPDP as well as his telco.
431.	30/9/2014	Mohamed Shakeel	Complaint on Image Abuse in a website.	The Complainant had submitted a complaint with regard to his fiancée's photo had been uploaded in a website without permission.	The Complaints Bureau advised the Complainant to contact directly with the website owner or he also may lodge a report with PDRM for further action (if any).
432.	1/10/2014	Mohd Zaharudin	Complaint on SMS Scam	The Complainant claimed that he received SMS scam that charged him onto its service without his consent.	The Complaints Bureau advised on steps to stop MCS Short-Code SMS and to bring the matter to CFM for further action.
433.	1/10/2014	F Kamal	Complaint on Charges From Celcom	The Complainant had submitted a complaint with regard to services by Celcom.	The Complaints Bureau advised the Complainant to bring the issue to CFM.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
434.	1/10/2014	Abd Rahman Hasan	Complaint on posted personal photo without consent	The Complainant claimed the his photos were used on an FB account 'Sahabat Gua Sahibul Khafi' without his consent.	The Complaints Bureau advised to bring the matter to FB administrator and to lodge a police report.
435.	2/10/2014	Mohd Fauzi Ahmad	Complaint on SMS Scam	The Complainant lodged a complaint with regards to SMS spam he received.	The Complaints Bureau had advised the Complainant via e-mail on steps to stop receiving SMS spam.
436.	2/10/2014	Chok Jun Hoong	Complaint on Yes 4G	The Complainant lodged a complaint with regards to Yes 4G services.	The complaint was dismissed because it has already been forwarded to CfM.
437.	3/10/2014	Chin Kam Hon	Complaint on U Mobile	The Complainant lodged a complaint with regards to U Mobile services.	The complaint was dismissed because it has already been forwarded to CfM.
438.	3/10/2014	Basky	Complaint on Scam E-mail	The Complainant lodged a complaint with regards to a smmed e-mail received from a bank.	The Complaints Bureau had advised the Complainant to not open any links provided in the e-mail and do not response to the e-mail.
439.	3/10/2014	Mohamed Ridwan	Complaint on Astro Services	The Complainant lodged a complaint with regards to Astro services.	The complaint was dismissed because it has already been forwarded to CfM.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
440.	3/10/2014	Kabilaash	Complaint on embrassing photo on google website	The Complainant lodged a complaint with regards to his photo was on the Google image search when he type his name.	The Complaints Bureau had advised the Complainant to go the original source of the photo and requested the administrator of the website to remove it.
441.	3/10/2014	Sia Xian Loong	Complaint on ABN Xcess Internet Services	The Complainant lodged a complaint with regards to ABN Xcess services.	The complaint was dismissed because it has already been forwarded to CfM.
442.	4/10/2014	Ahmad Rizaldi	Complaint on perfectgirls.net	The Complainant lodged a complaint with regards to pornographic content on www.perfectgirls.net.	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the CMCF's Complaints Bureau.
443.	4/10/2014	Law Yeo Kiat	Complaint on Pornographic Website	The Complainant lodged a complaint with regards to pornographic content on https://www.google.com/search?rlz=1C1ASUT_enMY554MY554&output=search&*****sclient=psymb&q=%27%27lawyeokiat%27%27&pbx=1&bav=on.2%2Cor.	The complaint was dismissed because the posting had been removed.
444.	4/10/2014	Nur Aidila	Aduan mengenai mengaibkan, fitnah dan ugutan	The Complainant lodged a complaint with regards to receiving blackmail via Wechat.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
445.	6/10/2014	Pam Kim Lung	Complaint on Religious Sensitivity on Facebook	The Complainant lodged a complaint with regards to someone is posting that touch religious sensitivity on Facebook at https://www.facebook.com/pages/Murt****alaysian-and-Singapore/694003853956575?ref=ts&fref=ts .	The complaint was dismissed because the posting had been removed.
446.	6/10/2014	Zulkornain Ahamad	Complaint on Google Content	The Complainant lodged a complaint with regards to false content which was posted to defame him at http://www.bahvideo.com/watch/?36028861449247640-zulko****d-lelaki-melayu-gay .	The complaint was dismissed because the posting had been removed.
447.	6/10/2014	Dato Ryzal Jamaludin	Complaint on SMS Scam	The Complainant lodged a complaint with regards to SMS scam he received from 01777366220.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
448.	7/10/2014	Syamim	Complaint on Facebook content - Blackmailing	The Complainant lodged a complaint with regards someone on Facebook had blackmailed him to spread his dirty conversation on Facebook.	The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
449.	7/10/2014	Zurul Na'im	Aduan terhadap iklan mencemar nama Kolej Universiti Islam Sultan Azlan Shah	The Complainant lodged a complaint with regards to someone had posted on Muday.my stating that Kolej Universiti Islam Sultan Azlan Shah is up for sale.	The complaint was dismissed because the posting had been removed.
450.	8/10/2014	Lee Soon	Complaint on Vulgar language on subscribe email sent by myimart.com	The Complainant lodged a complaint with regards to a newsletter from MYIMART.com which was alleged to contain vulgar language.	The Complaints Bureau had advised the Complainant to stop subscribing the newsletter.
451.	8/10/2014	NorFadzilah Mohd Azmee	Complaint on SMS Spam by Maxis	The Complainant lodged a complaint with regards to SMS spam received from Maxis.	The Complaints Bureau had advised the Complainant via e-mail on steps to stop receiving SMS spam.
452.	9/10/2014	Joe Tan	Complaint on Internet connection problem	The Complainant lodged a complaint with regards to no Internet connection at your address.	The Complaints Bureau advised to report it to CFM as it deals with telecommunications and services.
453.	9/10/2014	Seema Subash	Complaint on Facebook Content - False Accusation	The Complainant lodged a complaint with regards to someone is posting rumors about her to smear her good name.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.
454.	9/10/2014	Viveksarati A/L Snardrasigaran	Complaint on Facebook Page - http://www.facebook.com/IndianHottiePie/photos stream	The Complainant lodged a complaint with regards to someone is posting pictures of girls without their consent.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
455.	9/10/2014	Sumita Muniandy	Complaint on Facebook Page - http://www.facebook.com/IndianHottiePie/photos stream	The Complainant lodged a complaint with regards to someone is posting pictures of girls without their consent.	The complaint was dismissed because the posting had been removed.
456.	9/10/2014	Viveksarati A/L Snadrasigaran	Complaint on too many lewd pages in Facebook	The Complainant lodged a complaint with regards to someone is posting pictures of girls without their consent.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.
457.	9/10/2014	Viveksarati A/L Snadrasigaran	Complaint on too many lewd pages in Facebook	The Complainant lodged a complaint with regards to someone is posting pictures of girls without their consent.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.
458.	9/10/2014	Viveksarati A/L Snadrasigaran	Complaint on too many lewd pages in Facebook	The Complainant lodged a complaint with regards to someone is posting pictures of girls without their consent.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.
459.	11/10/2014	Ruby	Aduan Terhadap Laman Web Yang Menjual Produk Kegunaan Hubungan Sex	The Complainant had lodged a complaint with regards to a website that selling sex products.	The complaint was dismissed because the posting had been removed.
460.	11/10/2014	Ruby	Aduan Mengenai Laman Web Yang Menawarkan Perkhidmatan Sex	The Complainant claimed that a website offers sex services as well as a forum to discuss on sex at: www.re****bs.com .	The Complaints Bureau had found that the website is beyond CMCF's jurisdiction and requested to bring the matter to MCMC for further action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
461.	11/10/2014	Mohd Fuad Affiq	Aduan Mengenai Facebook Digodam	The Complainant lodged a complaint with regards to his Facebook account being hacked.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.
462.	12/10/2014	Clairene Kong	Complaints on www.mydeal.com.my	The Complainant lodged a complaint with regards to a website that believed to be a scam website.	The Complaints Bureau advised her to lodge a report directly to PDRM and also KPDNKK.
463.	13/10/2014	Raja Rodziah	Complaint on Online Shopping Cheating Website	The Complainant lodged a complaint with regards to items she purchased online which she did not received.	The Complaints Bureau advised her to lodge a report to the Ministry of Domestic Trade, Co-operatives and Consumerism (KPDNKK)
464.	15/10/2014	Chew Kherk Min	Complaint on Company Design Base Was Used By Someone in Facebook	The Complainant claimed that Facebook, Inc. used their company's design.	The Complaints Bureau is currently reviewing the case for further action.
465.	15/10/2014	Peterlena Peter	Complaint on http://behepi.blogspot.com/	The Complainant requested assistance in logging in to her blogspot account to delete her pictures since she forgot her username and password.	The Complaints Bureau advised the Complainant to bring the matter to Blogspot.com for further assistance.
466.	15/10/2014	Jane yee	Complaint on Scam email	The Complainant lodged a complaint with regards to the scammed e-mail she received.	The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
467.	15/10/2014	Siti Nur Shamsiah	Complaint on Twitter	The Complainant lodged a complaint because had been slandered and threatened at Twitter.	The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) as the matter had involved safety and personal threat.
468.	15/10/2014	Lee Kuen How	Complaint on renewal package by DIGI	The Complainant is unsatisfied with Digi services with regards to package renewal.	The Complaints Bureau advised the Complainant to bring the matter to CFM for further action.
469.	15/10/2014	Erna	Request to check for Cyber Law Website	The Complainant lodged a complaint with regards to the scammed e-mail she received.	The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.
470.	17/10/2014	Rohaimi Mohamad	Complaint on Line Not Activated After More Than One Month Port Out From Other Telco	The Complainant lodged a complaint with regards to her telco's line that did not active.	The complaint was dismissed because it has already been forwarded to CfM.
471.	17/10/2014	Muhammad Fauzan	Complaint on Facebook - Hacked	The Complainant claimed that his FB account was hacked and requested for assistance in deleting the account.	The Complaints Bureau advised to bring the issue directly to FB administrator and to report to the PDRM if necessary.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
472.	17/10/2014	Mahindran	Complaint on Facebook Page	The Complainant lodged a complaint with regards to a Facebook page which contains indecent pictures addressed at https://www.facebook.com/pages/Pencarian-Gadi****tek-Besar-v2/929228540426858 .	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.
473.	18/10/2014	Danny Wong	Complaint on Maxis Data Plan	The Complainant lodged a complaint with regards to services by Maxis.	The Complaints Bureau advised the Complainant to bring the matter to CFM for further action since it involves a consumer issue.
474.	20/10/2014	Chew Kherk Min	Complaint on Company Design Base Was Used By Facebook	The Complainant claimed that Facebook, Inc. used their company's design.	The Complaints Bureau is currently reviewing the case for further action.
475.	20/10/2014	MyCERT	Complaint on Gambling Website	The Complainant lodged a complaint with regards to website which contains the elemnt of gambling addressed at www.9****b.com .	The complaint had been dismissed due to the website is no longer accessible.
476.	20/10/2014	Yusmilia	Complaint on Google Content	The Complainant lodged a complaint with regards to a fake social media account (spring.me) that use her profile and photos.	The Complaints Bureau advised the Complainant to directly complaint to the spring.me administrator.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
477.	20/10/2014	Chew Kherk Min	Complaint on Company Design Base Was Used in Facebook	The Complainant claimed that a FB page used his company's details as well as designs.	The Complaints Bureau is currently reviewing the case for further action.
478.	20/10/2014	Yusmilia	Request CMCF to help for deleting the blog	The Complainant lodged a complaint with regards to her blog which she intend to close but do not have access to it.	The Complaints Bureau advised the Complainant to contact Blogspot administrator to retrieve her user name and password.
479.	22/10/2014	Tchong Chung Tat	Complaint on WeChat	The Complainant lodged a complaint with regard to Wechat's user that use his profile name and photo.	The Complaints Bureau advised the Complainant to contact the Wechat's administrator at wechat.com or direct email to feedback@wechat.com.
480.	22/10/2014	Kamarul Bahrein Sharif	Complaint on Offering Sex in Malaysia Website	The Complainant claimed that a Malaysian website promotes sex services.	The Complaints Bureau found that the website is based in Singapore and advised to report the matter to MCMC as it is beyond CMCF's jurisdiction.
481.	22/10/2014	Muhammad Reduan Abu Bakar	Complaint on Celcom Services	The Complainant lodged a complaint with regard to his problem with Celcom services.	The Complaints Bureau advised to check the his previous report with TM and to bring the matter to CFM for further action.
482.	22/10/2014	Nabila Atika Razali	Complaint on Blogspot content	The Complainant had submitted a complaint with regard to a blog that used his picture without permission at http://paramesw*****gspot.com/# .	The Complaints Bureau advised the Complainant to contact the website's administrator to remove the content or directly report a blog violation using the report abuse function.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
483.	22/10/2014	Mohamad Nor Shafiq	Complaint on No Maxis Coverage	The Complainant submitted a report with regards to Maxis coverage in his area.	The Complaints Bureau advised the Complainant to bring the matter to CFM for further action.
484.	23/10/2014	Neven Chai Lee Jian	Complaint on no coverage for communication at Aman Putri	The Complainant lodged a complaint with regard to bad mobile coverage at Aman Puri, Shah Alam.	The Complaints Bureau advised to check the his previous report with TM and to bring the matter to CFM for further action.
485.	23/10/2014	Mohd Khairuddin	Complaint on Maxis Services	The Complainant had submitted a complaint with regard to Maxis services.	The complaint was referred to the CfM as this particular complaint refers to an issue of consumer service.
486.	24/10/2014	Tamilmalar A/P Arachanam	Complaint on Facebook Content	The Complainant claimed that an FB page used female photos to defame them.	The Complaints Bureau advised to bring the matter to PDRM and lodge a report to FB administrator.
487.	27/10/2014	Kiat	Pertanyaan berkenaan masalah kandungan internet	The Enquirer had enquire on how to solve his issue on the Internet.	The Enquirer was advised to lodge a report directly to the website administrator.
488.	27/10/2014	Azharul Zamani	Complaint on SMS Spam	The Complainant alleged received SMS via shortcode number being, 25474, in which contains link to https://fb.com/l/1Qan*****8Ti8 .	The Complainant advised to ignore the SMS and make a necessary report to his mobile telco to stop the number. The link provided in the SMS however does not exist.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
489.	27/10/2014	Yew Ming Loo	Complaint on unsolicited emails from AirAsia Redtix	The Complainant claimed that she had received unsolicited email from Air Asia.	The Complaints Bureau advised the complainant direct to Air Asia administrator since the CMCF's jurisdiction limited to bulk and spammed email.
490.	27/10/2014	Goh Wei Lik	Complaint on Facebook Content	The Complainant claimed that the FB page produces contents that are disturbing with regards to DAP and Chinese society.	The Complaints Bureau advised the Complainant to report directly to the FB administrator as well as lodge a report to the PDRM for further action.
491.	27/10/2014	Abdul Razak Ab Hamid	Complaint on IKIM FM Programme	The Complainant submitted a report with regards to programme broadcast on IKIM.fm which was alleged to discuss inappropriate topic.	The complaint was dismissed because the programme was shown more than two months before the complaint was made.
492.	27/10/2014	Muhammad Firdaus	Complaint on Disturbing Calls	The Complainant received disturbing calls from several numbers and request to identify the callers to stop the conduct.	The Complainant advised to ignore the calls and make the necessary report to his service provider.
493.	28/10/2014	Dr Mohamed Ali	Complaint on U mobile broadband package 68	The Complainant had submitted a complaint with regard to U Mobile services.	The complaint was referred to the CfM as this particular complaint refers to an issue of consumer service.
494.	29/10/2014	Saiful Bahrin Mohd Said	Complaint on foursquare/hotel sabena.com	The Complainant reported that 'Foursquare' had made defamatory statements in ruining the reputation of Sebena Hotel (Sabena.com).	The Complaints Bureau advised the Complainant to bring the matter to the administrator as well as report it to the PDRM as it may be an offence under the Penal Code and/or Defamation Act 1957.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
495.	30/10/2014	Muhammad Farid Mohd Ariffin	Complaint on http://my.haikaxue.com	The Complainant lodged a complaint with regard to a website which was alleged to contain viruses.	The Complaints Bureau advised the Complainant to not open the alleged website.
496.	30/10/2014	Choong Yin Hoe	Complaint on SMS SPAM	The Complainant alleged he received SMS SPAM from shortcode number being, 22322 even though he had unsubscribed the services.	The Complaints Bureau advised to lodge a report to CFM for further action.
497.	30/10/2014	Liana Jacinta	Complaint on Discriminating and racist statements on Facebook	The Complainant had submitted a complaint with regard to discriminating and racist statement on Facebook.	The Complaints Bureau dismissed the complaint since there are insufficient details from the Complainant.
498.	30/10/2014	Richard	Complaint on telephone line issue	The Complainant reported that TM has been treating him badly with their services.	The Complaints Bureau advised to check the his previous report with TM and to bring the matter to CFM for further action.
499.	30/10/2014	Mohd Hisyam Mohd Ramli	Aduan penutupan akaun Celcom	The Complainant lodged a complaint with regard to Celcom services.	The Complaints Bureau advised to check the his previous report with TM and to bring the matter to CFM for further action.
500.	30/10/2014	Lim Chee Hwa	Complaint on YES services	The Complainant alleged that his monthly commitment for YES services and need to pay for 1 month payment after termination.	The Complaints Bureau advised to lodge a report to CFM for further action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
501.	01-Nov-2014	Activecat	Complaint on Digi Customer Service	The Complainant lodged a complaint with regards to a technical issue that she faced with her SMS service. It was automatically sent to a recipient and deducts her airtime prepaid.	The Complaints Bureau advised to directly report to CFM as it deals with consumer and telecommunications matter.
502.	03-Nov-2014	Andrew Choo	Complaint on advertisement that encourages people to double park	The Complainant lodged a complaint with regards to an advertisement shown at http://vime*****9890478 which was alleged to encourage people to double park.	The Complaints Bureau Chairman advised that the advertisement was advertised on website registered outside of Malaysia. Nevertheless, the Complainant was informed that from the CMCF point of view, the advertisement was more towards a Public Service Announcement.
503.	04-Nov-2014	Nurhidayah Rusli	Complaint on Instagram	The Complainant alleged someone had used his photo and created Instagram account for disseminate defamatory.	The Complainant advised to lodged a report to Google administrator for the owner of Instagram and also to report to PDRM since it involved defamation issue.
504.	04-Nov-2014	Rusnah Binti Hamdi	Complaint on facebook and email account been hacked	The Complainant lodged a complaint with regards to her facebook account that had been hacked.	The Complaints Bureau advised the Complainant to report directly to Facebook's administrator.
505.	04-Nov-2014	Jasmine Manakh	Complaint on Content SMS From Short Code	The Complainant lodged a complaint with regards to receiving SMS spam from 36808.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with consumer and telecommunications matter.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
506.	04-Nov-2014	Melina Hwang	Complaint on SPAM SMSes and request to block those SMS	The Complainant alleged that she received SMS Spam and request for block the unnecessary SMSes. She had made the request to Maxis but to no avail.	The Complainant has been advice to refer to CFM since it involved consumer issues.
507.	05-Nov-2014	Ku Shazarina Ku Noor	Complaint on Celcom Services	The Complainant reported that she received a poor service from Celcom's customer service with fake promises as well as her complaint was not entertained.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with consumer and telecommunications matter.
508.	06-Nov-2014	Sharonmlwong	Complaint on WhatsApp Image	The Complainant reported that she received images from Whatsapp's application which is disturbing her.	The Complaints Bureau advised the Complainant to leave this case to PDRM since she had lodged the complaint with them.
509.	06-Nov-2014	Dahalan Fazil	Aduan mengenai email digodam	The Complainant reported that his Yahoo! account (dlan6658@yahoo.com.my) was hacked on 3 to 4 November 2014 and fraud e-mail was sent with regards to requesting donation as well as product advertising which he claimed he did not do.	The Complaints Bureau had found that the issue (hacking) might have be an offense under the Computer Crime Act 1997, Laws of Malaysia and advised the Complainant to report the matter to PDRM.
510.	07-Nov-2014	Ong Poh Choo	Complaint on online scam	The Complainant lodged a complaint with regards to someone had posted and accused her on Facebook.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
511.	07-Nov-2014	Nor Shahida Musa	Complaint on facebook account been hacked	The Complainant alleged that her Facebook account has been hacked by unknown person who then uploaded inappropriate pictures on her timeline page.	The Complaints Bureau advised her to lodge a report directly to Facebook administrator for further action.
512.	07-Nov-2014	Soo Chin	Complaint on unauthorized use of contact details on website	The Complainant reported that her number had been posted in website and blog.	The Complaints Bureau advised the Complainant to leave this case to PDRM since she had lodged the complaint with them and also complaint directly to the blog's administrator.
513.	10-Nov-2014	Yee Chen Hua	Complaint on SMS Scam	The Complainant lodged a complaint with regards to receiving SMS spam.	The Complaints Bureau deliberated on steps to avoid/stop the short code spam and advised to bring the matter to CFM as it deals with telecommunications and consumer's matter.
514.	10-Nov-2014	Michael Teo	Complaint on unsolicited spam messages for money lender	The Complainant alleged that he received unsolicited SMS 0123617055 for illegal money lender	The Complaints Bureau advised the Complainant to report to Bank Negara Malaysia (BNM) for their further action (if any).
515.	11-Nov-2014	Kenneth Kuo	Complaint on P1 Coverage	The Complainant had lodged a complaint with regard to P1 wimax services.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
516.	11-Nov-2014	Susan Tan	Aduan mengenai perkhidmatan yang tidak di pohon dan dikenakan caj yang tidak sepatutnya	The Complainant claimed that she was charged onto SMS spam that she did not subscribe from 22022 (with evidence).	The Complaints Bureau deliberated on steps to avoid/stop the short code spam and advised to bring the matter to CFM as it deals with telecommunications and consumer's matter.
517.	13-Nov-2014	Mohamed Shakeel	Complaint on Image Abuse in website	The Complainant lodged a complaint with regards to menacing content posted on http://asianama*****orgv.com/2014/01/28/plump-malaysian-indian-*****acy-selfshots/ .	The complaint had been dismissed due to the content had been removed.
518.	14-Nov-2014	Nor Azizah Shamsuddin	Aduan mengenai gambar penghinaan di Facebook	The Complainant submitted a report with regards to menacing content posted on Facebook at https://www.facebook.com/groups/BNVs*****54175862437/?notif_t=group_comment_reply .	The Complaints Bureau advised her to lodge a report directly to Facebook administrator.
519.	15-Nov-2014	Alfie Iskandar	Complaint on fake Facebook	The Complainant had lodged a report with regard to fake Facebook account.	The Complaints Bureau advised him to lodge a report directly to Facebook administrator.
520.	16-Nov-2014	Ravinthran Mariappan	Complaint on scam website	The Complainant claimed that there seems to be a scam in a website: http://hookupcenterhhghh.wix.com/malaysia datinghookup . The Complainant request to investigate.	The Complaints Bureau found that the said website has been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
521.	17-Nov-2014	Paul Lim	Complaint on super poor Maxis reception	The Complainant submitted a report with regards to poor Maxis reception at his residential place.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with consumer issue.
522.	17-Nov-2014	Charanpal Sigh	Complaint on language version for Newsletter subscription	The Complainant alleged he had subscribed a newsletter for http://www.pr****all.my/ but received it in Chinese language in which the Complainant alleged as non standard language.	The Complainant is advised to lodge a report to the website administrator of Propwall in order to rectify the issue occurred.
523.	17-Nov-2014	Winnie	Complaint on ABN Xcess Internet Services	The Complainant claimed that the ABN Xcess Internet Services Center keep calling her to use their services.	The Complaints Bureau had advised the Complainant to report directly to ABN Xcess or bring the matter to CFM for further action.
524.	17-Nov-2014	Kh Chew	Complaint on TM bad service	The Complainant reported that he has been experiencing poor services from TM eventhough he had approached TM for their assistance.	The Complaints Bureau advised to bring the matter to CFM for further action.
525.	18-Nov-2014	Victor Low	Complaint on Unify charging incorrectly	The Complainant submitted a report with regards to charges by UNIFI.	The Complaints Bureau advised the Complainant to refer to CFM as it deals with consumer issue.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
526.	18-Nov-2014	Shazwan Shaidan	Complaint on blackmailing via Facebook	The Complainant alleged that a person with profile account addressed at https://www.facebook.com****c06 tried to blackmail him and threat to spread video of him.	The CMCF found the URL address for the said profile account is no longer available and also advise the Complainant to lodge a report to Facebook administrator in future if the same matter occurs. The Complainant is also advised to report to PDRM if he received any threaten message.
527.	20-Nov-2014	Muhammad Andy Fairoz	Complaint on threatened via whatsapp	The Complainant was threatened to be killed via WhatsApp from +2349090529221 and requested for action.	The Complaints Bureau advised to report directly to the PDRM as it may fall under the Penal Code of the Malaysian Laws.
528.	20-Nov-2014	Faizan	Complaint on TM Cable Been Stolen	The Complainant submitted a report with regards to TM had been stolen several times at his residential place.	The Complaints Bureau advised to report directly to the PDRM as CMCF has no jurisdiction on handling complaint on stolen cable.
529.	20-Nov-2014	Saera	Complaint on 3rd party services (Celcom)	The Complainant alleged that her mother's mobile number had been charged for more than RM200 for third party services and request for resolution on the matter.	The Complainant has been advice to lodge a report to CFM since it involved with consumer issue on billing.
530.	20-Nov-2014	Ng Pei Chai	Complaint on SMS Scam (Shell Malaysia)	The Complainant alleged that she received an SMS scam which informed that she had won a grand prize from Shell Malaysia Berhad.	The Complaints Bureau has found that the matter is not within the CMCF's scope of activities. The Complainant was advised to lodge a report to the Polis Diraja Malaysia (PDRM) for further deliberation and action.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
531.	21-Nov-2014	Arif Zul	Aduan berkenaan caj mobile internet yang mengenakan 'double-charge'	The Complainant claimed that he was double-charged and request for a refund.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
532.	21-Nov-2014	Muhammad Reyadzat	Complaint on Celcom Broadband Service	The Complainant submitted a report with regards to charges from Celcom.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
533.	23-Nov-2014	Raymund	Complaint on Celcom Services	The Complainant had submitted a complaint with regard to bad connection and services by Celcom.	The Complainant has been advised to report directly to CFM since it involved consumer issue.
534.	24-Nov-2014	KCLim	Complaint on pirated graphic design software	The Complainant claimed that his competitor is using pirated software and offers low charges to his customers. He requested for the Commission (MCMC) to take action.	The Complaints Bureau advised to bring the matter to the Ministry of Home Affairs for further action (if any).
535.	24-Nov-2014	Gaby fang	Complaint on on online cyber bully	The Complainant submitted a report with regards to harassment via Facebook addressed at https://www.facebook.co****linayac?fref=ts .	The Complainant had submitted an official report to MCMC and the content had been removed.
536.	24-Nov-2014	Lisa Zaili Asli	Complaint on SMS Charges	The Complainant alleged that she has reactivated her subscription for SMS Premium Plan Service and being charged for each SMS received.	The Complainant has been advice to lodge a report to CFM since it involved with consumer issue on billing.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
537.	24-Nov-2014	Eric Tan CK	Complaint on SMS Scam	The Complainant lodged a complaint with regards the SMS spam he had received.	The Complaints Bureau had advised the Complainant via e-mail on steps to stop receiving SMS spam or else he may lodge a report with PDRM.
538.	24-Nov-2014	Sinyun Lou	Aduan mengenai Telekom Malaysia	The Complainant had experienced poor service from TM and reported the matter to MCMC on 8/11/2014. She requests CMCF to do follow ups for her.	The Complaints Bureau advised the Complainant to refer the matter to CFM for further action.
539.	25-Nov-2014	Tan Ahbaa'	Complaint on Spam Email	The Complainant submitted a report with regards to receiving e-mail from unknown sender.	The Complaints Bureau advised the Complainant to ignore/block sender.
540.	25-Nov-2014	Gaby fang	Request to removal of weblogs for disseminated slanderous remarks.	The Complainant alleged that the the weblogs addressed at http://heartbrea****ater.blogspot.com/ ; https://forum.low****t/topic/3409247/all and https://www.bloglovin.com/blog/11903769/posts have alleges posted defamation remarks towards the Complainant and request for removal of the weblogs.	The CMCF through its investigation on the weblogs has found that all the alleged weblogs have its content deleted or removed and therefore close the case.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
541.	26-Nov-2014	Adri Carey	Complaint on pornography website.	The Complainant lodged a complaint with regard to a website that contain pornographic content and related to LGBT at http://pun*****ton.tumblr.com/ .	Drafting letter to MCMC with regard to pornography website.
542.	26-Nov-2014	Sharif Shofirun	Complaint on personal picture used by other party at Grindr.com	The Complainant claimed that his picture was used illegally on a gay site at www.grindr.com . He was also abused verbally by those who wanted to get his number and WeChat ID.	The Complaints Bureau advised the Complainant to report directly to Grindr.com administrator as well as the PDRM for further action (if any).
543.	27-Nov-2014	Norfasiren Mastut	Enquiry on termination without notice	The Enquirer submitted an enquiry with regards to can he terminated the contract without paying penalty.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
544.	28-Nov-2014	Lian Yong Seng	Complaint on SMS Charges	The Complainant alleged that her Digi number received three unwanted SMSes and being charged RM5 for each SMS.	The Complainant has been advice to lodge a report to CFM since it involved with consumer issue on billing.
545.	29-Nov-2014	Virginia woodford	Complaint on a fake website.	The Complainant claimed that a fake website use her identity and profile.	The Complaints Bureau found that the content had been removed by the page's administrator. The Complainant also had lodged a report with PDRM and had been advised to communicate with them for further information.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
546.	2-Dec-2014	Jacky Lim	Complaint on Malaysia LivingSocial Website	The Complainant claimed that LivingSocial website is gives fake information to users.	The Complaints Bureau had found that the website is registered in US and advised to refer the matter to PDRM as it may be an issue on cheating.
547.	3-Dec-2014	MyCERT	Complaint on Pornographic Content	The Complainant submitted a report with regards to pornographic content posted at www.j***o.com/emma.xhtml .	The complaint was dismissed because the page had already been removed.
548.	3-Dec-2014	Khoo Boon Chiun	Complaint on undelivered item on online purchase	The Complainant submitted a complaint with regard to undelivered item which he purchased at www.lelong.com.my	The Complaints Bureau advised the Complainant that this is scam and crime which he need to deal with PDRM.
549.	3-Dec-2014	Luqman	Complaint on cilisos.my Content	The Complainant reported on Cilisos.my blog content pertaining '7 Ridiculous Things the Malaysian Fatwa Council Has Banned' and requested to investigate on the matter at http://cilisos.my/7-ridiculous-things-the-mala****wa-council-has-banned/ .	The Complaints Bureau informed that the case was submitted by another Complainant and currently in the process for closure. (Same case as 526)



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
550.	4-Dec-2014	Shaminivimalan	Complaint on Facebook page	The Complainant submitted a complaint with regard to a Facebook page which contains inappropriate / obscene pictures addressed at https://m.facebook.com/929228540426858/photos?with_comments=1&fbid=961450840537961&type=1&__rc=49 .	The complaint was dismissed because the page had already been removed.
551.	4-Dec-2014	Kavitha A/P Thinakaran Vijayan	Complaint on fake profile created in Tag	The Complainant submitted a complaint with regard to a fake account on Tag.	The Complaints Bureau advised to bring the matter to Tag administrator for account removal.
552.	5-Dec-2014	Chong Kar Poh	Complaint on SMS Scam	The Complainant claimed that he received an SMS what seems to be a scam from Shell Malaysia.	The Complaints Bureau deliberated with Shell Malaysia's Scam Notice as well as advised to bring the matter to PDRM for further action (if any).
553.	5-Dec-2014	Nathan Ramoo	Complaint on mis-selling by Astro Sales Team	The Complainant submitted a complaint with regard to a mis-selling done by Astro Sales Team.	The Complaints Bureau advised the Complainant to refer the matter to CFM for further action.
554.	5-Dec-2014	Eileen	Complaint on DIGI	The Complainant submitted a complaint with regard to services by Digi.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
555.	6-Dec-2014	TC Chong	Complaint on gamble website	The Complainant reported that his friend has lost hundred thousands Ringgit and request CMCF to ban the website from the URL address, http://my.1***asia.com .	The Complaints Bureau advised to bring the matter to MCMC for further action as it is beyond CMCF's jurisdiction.
556.	8-Dec-2014	Akmal Azmanshah	Complaint on Zizan Razak in Astro programme show	The Complainant submitted a complaint with regard to a inappropriate comments made by Zizan and on a scene where Zizan shows his tongue.	The Complaints Bureau had forwarded the complaint to Astro for their further action (if any).
557.	8-Dec-2014	Jeremy Chee	Complaint on harassment via email	The Complainant submitted a complaint with regard to threatened email.	The Complaints Bureau had advised the Complainant to report to Polis Diraja Malaysia (PDRM) as it involved safety issue and also lodge a report to Cyber Security.
558.	9-Dec-2014	Eugene Lim	Complaint on Internet Service	The Complainant reported that he is experiencing a poor Internet connectivity in his area and wishes CMCF to look into it.	The Complaints Bureau advised to bring the matter to CFM as it deals with telecommunications issue.
559.	9-Dec-2014	Eric LCW	Complaint on EXPEDIA.COM.MY scam	The Complainant submitted a complaint with regard to a scammed activity on website addressed at EXPEDIA.COM.My.	The Complaints Bureau had advised the Complainant to report to Polis Diraja Malaysia (PDRM) as it involved money transaction.
560.	10-Dec-2014	Jeyandran	Complaint on P1	The Complainant submitted a complaint with regard to services by P1.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
561.	10-Dec-2014	Gwen Ailing	Complaint on Internet Broadband	The Complainant claimed that she was restricted to choose a particular telecommunication company as her provider in her tenancy contract.	The Complaints Bureau advised to the Complainant to bring the matter to CFM for further action (if any).
562.	10-Dec-2014	Umi Fadzilah Hassan	Complaint on Issue with Microsoft Excel	The Complainant submitted a complaint with regard to some issues with her Microsoft Excel.	The Complaints Bureau had informed the Complainant that the issue is out of CMCF scope of activities and jurisdiction.
563.	11-Dec-2014	Beh Kok Seong	Complaint on DIGI scam	The Complainant submitted a complaint with regard to services by DiGi.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
564.	11-Dec-2014	Jonathan Toh Yew Jian	Complaint on Blogspot - Defamed	The Complainant submitted a report on defamation as his images were used and accused of being a homosexual at the URL address, http://g*****un.blogspot.com/2013/06/ion*****-****-agilent-***ang-***y.html .	The Complaints Bureau had found that the alleged blog content was removed.
565.	11-Dec-2014	Soon Lai Huat	Complaint on Wifi radiation	The Complainant submitted a complaint with regard to high wifi radiation at the apartment he lives.	The Complaints Bureau had informed the Complainant that the issue is out of CMCF scope of activities and jurisdiction and also advised him to lodge a complaint with the Ministry of Health (MoH) because it involves his health.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
566.	11-Dec-2014	Melvin Goh Mun Arn	Complaint on threatening on Facebook	The Complainant submitted a complaint with regard to someone that threat him on Facebook	The Complaints Bureau advised to report directly to the PDRM as it may fall under the Penal Code of the Malaysian Laws.
567.	12-Dec-2014	Ummi Sarah	Complaint on SMS Spam	The Complainant claimed that she was charged illegally for at least RM3.00/SMS received from 'Two Tale Marketing Sdn Bhd' (36696) and 'Mnemonic Solution Sdn Bhd (0126285373) and wishes for refund.	The Complaints Bureau advised to bring the matter to CFM for their further action (if any).
568.	12-Dec-2014	Lee Kay Win	Complaint on spam message via Whatsapp	The Complainant submitted a complaint with regards to spam messages received via Whatapp.	The Complaints Bureau had advised the Complainant to block the numbers using the service provided by Whatapp.
569.	12-Dec-2014	Andrew Ngui	Complaint on Wechat Apps	The Complainant submitted a complaint with regards to buying and selling item in Wechat application.	The Complaints Bureau had advised the Complainant to directly lodge a report to KPDNKK.
570.	12-Dec-2014	Hirman Mohd Sahadan	Aduan mengenai Celcom	The Complainant submitted a complaint with regards to Celcom's billing.	The Complaints Bureau advised to bring the matter to CFM for their further action (if any).



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
571.	12-Dec-2014	Mohd Ihsani Mahmood	Complaint on fake account in Instagram	The Complainant submitted a complaint with regards to a fake Instagram account with the aim that posted slanderous statements at the URL address, www.instagram.com/a****_mnazlee .	The Complaints Bureau advised to bring the matter to the PDRM for further investigation and bring the matter to Instagram administrator for account removal.
572.	13-Dec-2014	Juliati Hanis Azwa	Complaint on Twitter	The Complainant submitted a complaint with regard to fake Twitter account created to humiliate her.	The complaint was dismissed because the account had already been suspended.
573.	13-Dec-2014	EE Choon Huat	Complaint on LAZADA.COM.MY	The Complainant submitted a complaint with regard to a faulty item that he bought via Lazada website.	The Complaints Bureau advised the Complainant to bring the matter to KPDNKK.
574.	14-Dec-2014	Ahmad Shuhaidi Abdullah	Aduan berkenaan online spam dan Malware lucas di Facebook	The Complainant submitted a complaint with regard to obscene content on dropbox account.	The complaint was dismissed because the account had already been removed.
575.	14-Dec-2014	Mohd Hambali Anuar	Aduan mengenai spam	The complainant reported that he received charged SMS from 36012 and had addressed the matter to Celcom Customer Service for assistance.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
576.	14-Dec-2014	Afza Shariffa	Complaint on Online game abuse in Malaysia	The Complainant submitted a complaint with regards to a inappropriate chat content on a gaming website.	The complaint was dismissed due to the chatting service is no longer available.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
577.	15-Dec-2014	Rumi Jawi	Complaint on Online game abuse in Malaysia	The Complainant submitted a complaint with regards to a inappropriate chat content on a gaming website.	The complaint was dismissed due to the chatting service is no longer available.
578.	15-Dec-2014	Hanif Husain	Aduan mengenai gangguan internet	The Complainant reported that he has been experiencing poor services from TM eventhough he had approached TM for their assistance.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
579.	15-Dec-2014	Suhana Ibrahim	Aduan mengenai emel berunsur penipuan	The Complainant reported that she had received an email with regards a possible lottery scam from a person by the name Puan Nadia Binti Rafik, Executive Manager, Anugerah Telekom Malaysia.	The Complaints Bureau informed the Complainant the TM had received the case and it is currently under their investigation. TM also claimed that the email is a possible scam as the Staff does not exist in TM.
580.	15-Dec-2014	Hamidun Jali	Complaint on Online game abuse in Malaysia	The Complainant submitted a complaint with regards to a inappropriate chat content on a gaming website.	The complaint was dismissed due to the chatting service is no longer available.
581.	16-Dec-2014	Wee Choo Keong	Complaint on unsolicited SMS	The complainant reported that he received charged unsolicited SMS from 63365 and 23336.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter and to contact the service provider for further assistance.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
582.	16-Dec-2014	Heng Tang Guan	Complaint on email's content	The Complainant submitted a complaint with regards to spam email.	The Complainant was advised to lodge a report to MyCERT and had been told that the matter with regard email spams is not within the CMCF's scope of activities.
583.	16-Dec-2014	M Noor Fadzli Osman	Complaint on TM Lottery Spam Email	The Complainant had received an email with regards to Telekom Malaysia (TM) offering lottery contest to other offices.	The Complaints Bureau was confirmed by TM that it is a spam and advised the Complainant to ignore it since TM is currently looking at the issue.
584.	16-Dec-2014	Yong Lan Ying	Complaint on spam	The complainant reported that he received charged SMS from 33700 after subscribe to red ONE Network.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
585.	17-Dec-2014	Nor Shakela Mohd Aznan	Complaint on astro service staff	The Complainant submitted a complaint with regard to Astro's staff does not help her with her problems on Astro services.	The Complaints Bureau advised to bring the matter to CFM for their further action (if any).
586.	18-Dec-2014	Taenish	Complaint on Pornography Website	The Complainant submitted a complaint with regard to a website that contain pornography content at perfectxxxx.net.	The matter was referred to the MCMC for the Commission's further action as cases pertaining to website registered outside Malaysia are not within the jurisdiction of the CMCF's Complaints Bureau.
587.	18-Dec-2014	Sai Kumar	Complaint regarding purchase on Internet, the product not delivered and hacked E-Bay account	The Complainant informed that he had made a report to the PDRM on the matter.	The Complaints Bureau advised that the issue can also be handled by eBay and the Ministry of Domestic Trade, Co-Operatives and Consumerism (KPDNKK) as well.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
588.	19-Dec-2014	Fatin Najla Binti Nordin	Complaint on Astro service	Complainant addressing the issue ASTRO NJOY package sunscription and had approached ASTRO customer service for assistance.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and broadcasting matter.
589.	21-Dec-2014	Loh Yu Mi	Complaint on mobile phone's ID and password been hack	The Complainant reported that someone had hacked her mobile phone's ID and password and spread inappropriate messages.	The Complaints Bureau advised the Complainant to contact directly to Apple's officer and change the password. She also had been advised to bring the matter to the PDRM for further action (if any).
590.	21-Dec-2014	Muhammad Nazrul Azrai	Complaint on SMS spam	The complainant reported that he received charged unsolicited SMS from 39882, 36555, 32298.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
591.	22-Dec-2014	Pang Chin Loong	Complaint on personal picture used by other party	The Complainant reported that his image was used by another individual as their personal WhatsApp (whatsapp.com) picture.	The Complaints Bureau advised to bring the matter to the PDRM for further action (if any).
592.	23-Dec-2014	Norazrul Berawi	Complaint on phone line use by others	The complainant reported unauthorized use of his mobile phone number and realized it through charged telephone bill.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter and to contact the service provider for further assistance.
593.	23-Dec-2014	Sarimah Esa	Complaint on Twitter - Threat	The Complainant submitted a complaint with regards to someone had harassed her daughter on Twitter.	The Complaints Bureau had dismissed the complaint because the Twitter content had been removed and the complainant had lodged a police report.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

STATUS OF COMPLAINTS AND ENQUIRIES AS AT 13 MARCH 2015

■ - Content Advisory ■ - In-house monitoring

NO	DATE RECEIVED	COMPLAINANT/ ENQUIROR	CASE/ENQUIRY	ISSUES	REMARKS
594.	23-Dec-2014	Dr. Ravinthiran	Request to remove the blog	The Complainant requested to remove a content from Wordpress.com page	The Complaints Bureau have lack of details and advised to bring the matter to Wordpress.com administrator for further action (if any).
595.	23-Dec-2014	Dr. Ravinthiran	Request to remove the blog	The Complainant requested to remove a content from Wordpress.com page	The Complaints Bureau have lack of details and advised to bring the matter to Wordpress.com administrator for further action (if any).
596.	23-Dec-2014	Dr. Ravinthiran	Request to remove the blog	The Complainant submitted a complaint and request CMCF to remove a blog.	The Complaints Bureau had advised the Complainant to report directly to wordpress administrator.
597.	23-Dec-2014	Alfie @ Iskandar Bahrin	Complaint on Instagram - fake account	The Complainant claimed that a fake Instagram user opened up an account to defame other individuals.	The Complaints Bureau advised to best bring the matter to the PDRM as well as Instagram administrator for further action (if any).
598.	25-Dec-2014	Faiz	Complaint on inappropriate Facebook content	The Complainant had submitted a complaint with regard to Facebook page that contain racial issue.	The Complaints Bureau advised the Complainant to lodged a report to PDRM for further action (if any).
599.	26-Dec-2014	Tan Aik Keong	Complaint on SMS Spam	The complainant reported that he received charged unsolicited SMS from 23399.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter and to contact the service provider for further assistance.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

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600.	26-Dec-2014	Sharaniya Sivarajoo	Complaint on Facebook content	The Complainant submitted a complaint with regards to someone had threatened to publish her mobile number on Facebook.	The Complaints Bureau found that the Facebook content had been removed.
601.	27-Dec-2014	Farid Mohamad	Enquiry about slandered in social media	The Complainant submitted a enquiry about procedure of complaint if he get slandered in social media.	The Complaints Bureau advised the Complainant to lodged a report to PDRM for further action (if any).
602.	27-Dec-2014	Gavin Khoo	Complaint on Astro unresolved service and being charged	Complainant addressing the unresolved Astro billing and service issue and had approached Astro customer service for assistance.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and broadcasting matter.
603.	28-Dec-2014	Muhammad Nasir Hamid	Aduan mengenai ajakan berunsur jenayah melalui Facebook dan Skype	The Complainant claimed that he was invited by an unknown stranger from Facebook for a personal videocam chat over Skype.	The Complaints Bureau advised to ignore such invitation and bring the matter to PDRM for further action (if any).
604.	28-Dec-2014	Haw Zhi	Complaint on fixed telephone line	Complainant addressing the issue of fixed-line telephone service which is yet to be installed at the residential area and the issue had been brought up to Telekom Malaysia Berhad (TM) and the housing developer.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter.
605.	28-Dec-2014	Amirul Hakimi Rok Man	Aduan penyebaran maklumat palsu	The Complainant submitted a complaint with regards to someone had posted fake news about him on Facebook.	The Complaints Bureau found that the Facebook content had been removed.



COMPLAINTS BUREAU/CONTENT ADVISORY CENTRE

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606.	28-Dec-2014	Faiznur saadah keneddy	Complaint on fake FB account to defame others	The Complainant claimed a Facebook account has been created with the aim to defame others.	The Complaints Bureau advised the complainant to bring the matter to Facebook administrator and PDRM for further action.
607.	29-Dec-2014	Danial	Complaint on Utusan Malaysia making a speculation content	The Complainant submitted a complaint with regard to a news on Utusan Online about the air accident involving Air Asia is misleading.	The Complaints Bureau Chairman had dismissed the case as Utusan does not make a statement and more to a question and the news was quoted from the Indonesian government.
608.	29-Dec-2014	Teh Ming Hock	Complaint on SMS Scam	The complainant reported that he received charged unsolicited SMS from 36696 and 28833. Complainant yet to approach network service provider.	The Complaints Bureau advised to bring the matter to CFM as it deals with consumer and telecommunications matter and to contact the service provider for further assistance.
609.	29-Dec-2014	Wan Nur Syazafarhani Johan	Request to delete status on Facebook page	The Complainant submitted a complaint with regard to a Facebook page that contain offensive status.	The Complaints Bureau had informed the Complainant that the mentioned content had been removed and no longer available.
610.	30-Dec-2014	Amiza	Complaints on Facebook contents	The Complainant submitted a complaint with regards to offensive religious content on Facebook.	The Complaints Bureau advised the Complainant to report directly to Facebook's administrator.
611.	30-Dec-2014	Zul	Complaints on Facebook contents	The Complainant submitted a complaint with regards to offensive content on Facebook.	The Complaints Bureau advised the Complainant to report directly to Facebook's administrator.



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612.	31-Dec-2014	Mas Ayu Muhd Hanif	Aduan berkenaan perkhidmatan Gdex	The Complainant reported that she has been experiencing poo courier services from GDEX and her report to GDEX was not entertained.	The Complaints Bureau advised to bring the matter to KPDNKK as it deals with consumer and trade matter.
613.	31-Dec-2014	Muhammad Daud	Complaint on media social and telephone disturbance by an individual	The Complainant submitted a complaint with regards to an individual who disturbs the Complainant as well as his family through media social and telephone service.	The Complaints Bureau advised to bring the matter to PDRM for further action.
614.	31-Dec-2014	Kamal Shah Abdulla Zawawi	Complaint on spreading rumours news in Facebook	The Complainant submitted a complaint with regards to spreading fake news on Facebook.	The Complaints Bureau advised the Complainant to report directly to Facebook's administrator.